



# Starting, verifying, and stopping Snap Creator Agent on Windows

## Snap Creator Framework

Zachary Wambold  
January 07, 2021

# Table of Contents

Starting, verifying, and stopping Snap Creator Agent on Windows ..... 1

# Starting, verifying, and stopping Snap Creator Agent on Windows

You can start and stop the Snap Creator Agent service, and verify whether the Snap Creator Agent service is running on your Windows system.

1. From the command prompt, start or stop the Snap Creator Agent service, or verify whether the Snap Creator Agent service is running, as applicable:

If you want to...	Enter the following...
Start the Snap Creator Agent service	<code>sc start snapcreatoragentservice</code>
Verify whether the Snap Creator Agent service is running	<code>sc query snapcreatoragentservice</code>
Stop the Snap Creator Agent service	<code>sc stop snapcreatoragentservice</code>

If you want to run Snap Creator in the foreground, then instead of using the `sc start` command, perform the following steps:

- a. Open a command prompt on the host where the Snap Creator Agent is installed, and then navigate to the Snap Creator Agent directory: `cd \install_path\scAgent4.3.0\bin\`
- b. To start the Snap Creator Agent service, run the batch script: `scAgent.bat start`

Closing the command prompt stops the Snap Creator Agent service. Because the batch script (`scAgent.bat`) runs Snap Creator in the foreground, the Snap Creator Agent will run only as long as the command prompt is open. To run Snap Creator in the background, you should use the Snap Creator Agent service.

## Copyright Information

Copyright © 2021 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system- without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

## Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.