



Uninstalling Snap Creator

Snap Creator Framework

NetApp
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Uninstalling Snap Creator

You can uninstall Snap Creator from your Windows and UNIX systems.

Uninstalling Snap Creator on Windows

You can uninstall Snap Creator using the Windows **Start** menu. The Windows uninstaller removes the Snap Creator components that are installed (for example, if both the Snap Creator Server and Snap Creator Agent are installed, both will be uninstalled). Similarly, if only one of the components is installed, that component will be uninstalled.

- Back up the following directories and all associated subdirectories and files, within the Snap Creator Server engine directory (C:\Program Files\NetApp\Snap_Creator_Framework\scServer4.1.0\engine):
 - Snap Creator database (..\snapcreator)
 - Snap Creator Server properties (..\etc)
 - Configuration files (..\configs)
 - Logs (..\logs)
 - Plug-in repository, if enabled (..\snapcreatorPlugin)
- Back up the following directories and all associated subdirectories and files within the Snap Creator Agent directory (C:\Program Files\NetApp\Snap_Creator_Framework\scAgent4.1.0):
 - Logs (..\logs)
 - Plug-ins (..\plugins)
 - Snap Creator Agent properties (..\etc), which contains the allowed_commands.config and agent.properties files
- If Snap Creator was manually started from a command prompt, stop and quit Snap Creator by closing the command prompt.



If Snap Creator was started from a service, the uninstaller stops the service as part of the uninstall process.

1. Select **Start > All programs > Snap Creator > Uninstall NetApp Snap Creator Framework**.
2. Click **Yes** when you are prompted as to whether you backed up the log and configurations files before uninstalling Snap Creator.
3. Click **Close** when prompted after the uninstall process is complete.

Uninstalling Snap Creator on UNIX

When uninstalling Snap Creator on UNIX, first uninstall the Snap Creator Agent, then uninstall the Snap Creator Server.

Uninstalling Snap Creator Agent on UNIX

You can uninstall Snap Creator Agent from UNIX by deleting the Snap Creator Agent installation folder.

Back up the following directories, and all associated subdirectories and files, within the Snap Creator Agent directory (/install_path/scAgent4.1.0):

- Logs (./logs)
- Plug-ins (./plugins)
- Snap Creator Agent properties (./etc), which contains the allowed_commands.config and agent.properties files

To uninstall the Snap Creator Agent, perform the following steps.



The paths provided in the following steps refer to the generic installation path. You can modify the path in these commands to reflect the customized Snap Creator Agent installation path.

1. Stop the Snap Creator Agent by using the following script:

```
/install_path/scAgent4.1.0/bin/scAgent stop
```

2. Delete the Snap Creator Agent installation folder.

For example, on a Linux system, run the following command:

```
rm -Rf /install_path/scAgent4.1.0
```

Uninstalling Snap Creator Server on UNIX

You can uninstall Snap Creator Server from UNIX by deleting the Snap Creator Server installation folder.

Back up the following directories, and all associated subdirectories and files, within the Snap Creator Server engine directory (/install_path/scServer4.1.0/engine):

- Snap Creator database (./snapcreator)
- Snap Creator Server properties (./etc)
- Configuration (./configs)
- Logs (./logs)
- Plug-in repository, if enabled (./snapcreatorPlugin)



Make sure you back up these directories; otherwise, you will lose the user data and it will not be recoverable.

To uninstall the Snap Creator Server, perform the following steps.



The paths provided in the following steps refer to the generic installation path. You can modify the path in these commands to reflect the customized Snap Creator Server installation path.

1. Stop the Snap Creator Server service (snapcreatorserverservice) by using the following script:

```
/install_path/scServer4.1.0/bin/scServer stop
```

2. Delete the Snap Creator Server installation folder.

For example, for a Linux system, run the following command:

```
rm -Rf /install_path/scServer4.1.0
```

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