



Executing the data collection utility

Snapdrive for Unix

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January 21, 2021

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You need to complete few steps to run the data collection utility.

Ensure that you are logged in as a root user.

Steps

1. Change to the SnapDrive for UNIX diagnostic directory. The path is: `install_directory/diag`

`install_directory` is the SnapDrive for UNIX installation directory for your host operating system. This directory can vary depending on your host operating system.

2. At the command prompt, enter the following command:

```
snapdrive.dc [-d directory] [-n file_name] [-f]
```

`-d directory` specifies the location for the compressed file that this utility creates. The default location is `/tmp/netapp`.

`-n file_name` specifies a string to be included in the name for the directory and compressed output file. If you supply a value for this argument, the `snapdrive.dc` utility creates a directory called `ntap_snapdrive_name` and a file name called `ntap_snapdrive_name.tar.Z`. The default path name is `/tmp/netapp/ntap_snapdrive_info.tar.Z`

3. Send the `directory/ntap_snapdrive_name.tar.Z` file to NetApp technical support for analysis.

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