



Tasks performed by snapdrive.dc

Snapdrive for Unix

Ivana Devine, Aksel Davis
January 21, 2021

Table of Contents

Tasks performed by snapdrive.dc 1

Tasks performed by snapdrive.dc

The data collection utility runs the NetApp diagnostic utilities, copies SnapDrive for UNIX log files, and creates a compressed file that is used for analysis.

The `snapdrive.dc` utility performs the following tasks:

- Runs the `host_info` and `filer_info` utilities to collect information about the host and the storage systems connected to the host, and saves this information in a compressed file. The `host_info` utility and `filer_info` utility comes along with SnapDrive for UNIX installation package.

For example, on AIX, it is the `aix_info` utility.

- Creates a directory called `/tmp/netapp/ntap_snapdrive_name`. The tool places copies of the following files in the directory:
 - SnapDrive for UNIX version, as indicated by running the `snapdrive version` command
 - The `snapdrive.conf` file
 - The audit log files
 - The trace log files
 - The recovery log files
 - The files created by the `host_info` utility
- Creates a compressed file of the directory contents and displays a message stating you send this file to NetApp technical support.

Related information

[AIX Host Utilities 6.0 Installation and Setup Guide](#)

Copyright Information

Copyright © 2021 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system- without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.