



# **Unable to restart the daemon when host cannot communicate to the storage system**

## **Snapdrive for Unix**

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# Unable to restart the daemon when host cannot communicate to the storage system

The daemon cannot be started when the host is not able to communicate to any configured storage system.

During this condition, when you try to restart the daemon, the daemon does not start and the following error message is encountered.

```
Unable to start daemon...check daemon log file for more details
```

Primarily, you need to ensure if the host is communicating to the storage system by executing the ping command to the storage system. If the host is still not able to communicate to the storage system, then try to use the following options:

- Delete the storage system that is not communicating to the host, and then try to restart the daemon.
- In case, you do not want to delete the storage system that is configured to the host, then disable the option *autosupport-enabled* to *off* in the *snapdrive.conf* file to suppress the error message.

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