



Examples of AutoSupport messages

Snapdrive for Unix

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SnapDrive for UNIX provides examples for different scenarios. The content of an AutoSupport message in all the examples are essentially the same regardless of your operating system.

Example: Adding a new storage system

The following example is a message sent from a host named *sun197-90*:

```
computerName="sun221-51"  
    eventSource="snapdrive"  
    appVersion="5.2 for UNIX"  
    eventID="3"  
    category="f2040-221-20 configured"  
    subject="host_name=sun221-51, host_os=SunOS, host_os_release=5.10,  
host_os_version=Generic_147441-01, No of controller=2, PM/RBAC=native,  
Host Virtualization=No, Multipath-type=mpxio, Protection Enabled=No,  
Protocol=iscsi"
```

Example: Restarting the Daemon

SnapDrive for UNIX sends the following AutoSupport message to the storage system when you restart the daemon:

```
computerName="sun221-51"  
    eventSource="snapdrive"  
    appVersion="5.2 for UNIX"  
    eventID="2"  
    category="daemon restarted"  
    subject="host_name=sun221-51, host_os=SunOS, host_os_release=5.10,  
host_os_version=Generic_147441-01, No of controller=2, PM/RBAC=native,  
Host Virtualization=No, Multipath-type=mpxio, Protection Enabled=No,  
Protocol=iscsi  
"
```

SnapDrive for UNIX sends the following AutoSupport message to the storage system when a LUN create operation fails:

```
computerName="sun221-51"  
    eventSource="snapdrive"  
    appVersion="5.2 for UNIX"  
    eventID="4"  
    category="storage create failed"  
    subject="host_name=sun221-51, host_os=SunOS, host_os_release=5.10,  
host_os_version=Generic_147441-01, No of controller=2, PM/RBAC=native,  
Host Virtualization=No, Multipath-type=mpxio, Protection Enabled=No,  
Protocol=iscsi,1417: The following names are already in use: /mnt/abc.  
Please specify other names."
```

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