



Enabling AutoSupport in SnapManager

SnapManager Oracle

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Table of Contents

Enabling AutoSupport in SnapManager 1

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You must enable AutoSupport, so that storage systems receive messages from the SnapManager server for every successful backup operation.

AutoSupport can be enabled in two ways:

- By default, the new installation of SnapManager does not contain the `auto_support.on` parameter in the `smo.config` configuration file. This implies that autosupport is enabled.
- You can manually configure the `auto_support.on` parameter.
 1. Stop the SnapManager server.
 2. In the `smo.config` configuration file, set the value of the `auto_support.on` parameter to `TRUE`.

```
auto_support.on=TRUE
```

3. Restart the SnapManager server.

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