



Disabling AutoSupport in SnapManager

SnapManager Oracle

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You must disable AutoSupport if you do not want the storage system to receive messages from the SnapManager server for every successful backup operation.

By default, AutoSupport is enabled if the configuration file does not contain the `auto_support.on` parameter. In this scenario, you must add the `auto_support.on` parameter in the configuration file and set the value to `FALSE`.

1. Stop the SnapManager server.
2. In the `smo.config` configuration file, set the value of the `auto_support.on` parameter to `FALSE`.

```
auto_support.on=FALSE
```

3. Restart the SnapManager server.

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