



Preparing to install SnapManager for SAP

SnapManager for SAP

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Preparing to install SnapManager for SAP

The environment in which you are installing SnapManager for SAP must meet certain software, hardware, browser, database, and operating system requirements. For the latest information about the requirements, see the Interoperability Matrix.

[Interoperability Matrix](#)

Preinstallation tasks

Before installing SnapManager for SAP, you must perform some additional tasks to set up your environment. The tasks that you have to perform depend on the operating system and the database version you want to use.

- Install licensed operating system with the appropriate patches.
- Set the operating system's and the Oracle database's languages to English.

For example, to set the language of the Oracle database to English assign `NLS_LANG = AMERICAN_AMERICA.WE8MSWIN1252`. For more information about how to set the language, see the *Troubleshooting SnapManager for SAP* section.

- Install Data ONTAP with licenses enabled for SnapRestore and the supported protocols such as Fibre Channel (FC) and Internet Small Computer System Interface (iSCSI) on all the storage systems.
- Install the following Oracle patches, if you are using Oracle databases 11.2.0.2 and 11.2.0.3:
 - 13413167 for Windows 32-bit
 - 13555974 for Windows 64-bit
- Install SAP BR* Tools.

Related information

[NetApp Interoperability Matrix](#)

[SnapManager for SAP Best Practices](#)

Download the SnapManager for SAP installation package

You can download the SnapManager for SAP installation package from the NetApp Support Site.

Steps

1. Log in to the NetApp Support Site.
2. On the the NetApp Support Site page, click **Downloads > Software**.
3. In the Software Download table, go to the SnapManager product row and select **SAP (Windows)** from the **Select Platform** drop-down list.
4. Click **Go**.

The SnapManager releases are listed.

5. Click **View & Download** for the SnapManager release that you want to install.

The description page is displayed.



You should read the information available on this page.

6. At the bottom of this page, click **Continue**.

The license agreement page is displayed.



You should read the information available on this page.

7. Click **Accept**.

The download page is displayed.

8. Download the installation package for your host.

You can download the installation file to any location on the machine on which you want to install SnapManager for SAP.

Related information

NetApp Support Site: mysupport.netapp.com

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