



All Clusters View Dashboard

SolidFire Active IQ

NetApp
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All Clusters View Dashboard

All Clusters View dashboard

On the **Dashboard** page of the **All Clusters View**, you can view performance, capacity, and cluster statistic details about the clusters associated with your account.

Heading	Description
Company	Company name assigned to the cluster.
Cluster	Name assigned to the cluster.
Cluster ID	Assigned cluster number when the cluster is created.
Version	Version of the cluster master running on each node.
Nodes	Number of nodes in the cluster.
Volumes	Number of volumes in the cluster.
Efficiency	The amount of efficiency the system is seeing due to compression, deduplication, and thin provisioning.
Used Block Capacity	Current used capacity of the cluster block.
Faults	Number of currently unresolved faults detected on the cluster.
SVIP	Storage virtual IP address assigned to the cluster.
MVIP	Management Virtual IP address assigned to the cluster.
Last Update	Time and date that the most recent cluster update.
Actions	Options to request upgrade support for a cluster, archive a cluster, and suppress a cluster



If the cluster you are looking for is unavailable, be aware that clusters that have been inactive for 180 days or more are automatically archived. Contact support for further assistance.

Find more information

[NetApp Product Documentation](#)

Cluster Actions

On the **Dashboard** page of the **All Clusters View**, you can view the cluster support options about the clusters associated with your account.

Steps

1. Select **All Clusters View > Overview**.
2. In the **Actions** column, select the icon for the cluster you want.
3. Select one of the following options:
 - a. **Request Upgrade Support** sends a request for an upgrade of the cluster software. You can select

element software, storage firmware, compute firmware, or the management node management services. You enter your contact information, any comments, and a callback time.

The screenshot shows a web-based form titled "Request Support Upgrade Assistance for Cluster". At the top, it displays the "Current Cluster Version: 12.7.0.380". Below this, there are five checkboxes for selecting the type of assistance needed: "Element Software", "Storage Firmware", "Compute Firmware", "mNode", and "Management Services". The "Element Software" checkbox is selected. The form then asks for "Contact Name" (marked with an asterisk), "Contact Email" (marked with an asterisk), and "Contact Phone". There is also a large "Comments" text area. At the bottom, there is a "Requested Callback Time" field set to "2025-09-18 14:18:00" with a dropdown arrow. The "Submit" button is located to the left of the "Cancel" button.

b. **Archive Cluster** archives the cluster. A window opens providing warnings about the issues around archiving a cluster that might need to be unarchived at a later date.

Archive Cluster



Are you sure you want to archive cluster `SF_Cluster1` ?

Notice:

- Cluster Archival is *not* to be used to temporarily silence a noisy cluster.
- Restoring an archived cluster will have undefined ramifications.
- Future payloads from `SF_Cluster1` will be ignored. Data will stop being ingested into Active IQ.
- Access to pages for `SF_Cluster1` will be denied, and it will be removed from the All Cluster Dashboard View.
- Every effort will be made to stop and clear alerts for `SF_Cluster1`. However, alerts may trigger while archival is being processed.
- The Active IQ development team reserves the right to delete data associated with archived clusters, at any time, and with no notice.

Are you sure you want to continue?

Archive Cluster

Cancel

c. **Suppress Cluster** stops repeated alerts. You choose alert type, start time, and duration. You can also see currently running alert suppression rules on this window.

Suppress Alerts for Cluster X

Type: Full

Start Time: 2025-09-15 13:57:00 ▼

Duration: 6 hours ▼

Overlap Existing Suppressions ?

Existing Suppressions Filter ▼

ID ▲	Type ▼	Start Time ▼	End Time ▼
No results found.			

Suppress Cancel

See [Suppress Cluster Notifications](#) for more information.



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