



How to sign in and sign out

StorageGRID software

NetApp
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How to sign in and sign out

Sign in to Tenant Manager

You access the Tenant Manager by entering the URL for the tenant into the address bar of a [supported web browser](#).

Before you begin

- You have your login credentials.
- You have a URL for accessing the Tenant Manager, as supplied by your grid administrator. The URL will look like one of these examples:

```
https://FQDN_or_Admin_Node_IP/
```

```
https://FQDN_or_Admin_Node_IP:port/
```

```
https://FQDN_or_Admin_Node_IP/?accountId=20-digit-account-id
```

```
https://FQDN_or_Admin_Node_IP:port/?accountId=20-digit-account-id
```

The URL always includes a fully qualified domain name (FQDN), the IP address of an Admin Node, or the virtual IP address of an HA group of Admin Nodes. It might also include a port number, the 20-digit tenant account ID, or both.

- If the URL does not include the tenant's 20-digit account ID, you have this account ID.
- You are using a [supported web browser](#).
- Cookies are enabled in your web browser.
- You belong to a user group that has [specific access permissions](#).

Steps

1. Launch a [supported web browser](#).
2. In the browser's address bar, enter the URL for accessing Tenant Manager.
3. If you are prompted with a security alert, install the certificate using the browser's installation wizard.
4. Sign in to the Tenant Manager.

The sign-in screen that appears depends on the URL you entered and whether single sign-on (SSO) has been configured for StorageGRID.

Not using SSO

If StorageGRID is not using SSO, one of the following screens appears:

- The Grid Manager sign-in page. Select the **Tenant sign-in** link.



NetApp StorageGRID®

Grid Manager

Username

Password

[Sign in](#)

[Tenant sign in](#) | [NetApp support](#) | [NetApp.com](#)

- The Tenant Manager sign-in page. The **Account** field might already be completed, as shown below.

The screenshot shows the NetApp StorageGRID Tenant Manager login page. At the top left is the NetApp logo and the text "NetApp StorageGRID®". Below this is the title "Tenant Manager". There are four input fields: "Recent" (a dropdown menu with "-- Optional --"), "Account" (a text box containing "64600207336181242061"), "Username" (an empty text box), and "Password" (an empty text box). Below the password field is a blue "Sign in" button. At the bottom of the form area, there is a link: "NetApp support | NetApp.com".

- a. If the tenant's 20-digit account ID is not shown, select the name of the tenant account if it appears in the list of recent accounts, or enter the account ID.
- b. Enter your username and password.
- c. Select **Sign in**.

The Tenant Manager dashboard appears.

- d. If you received an initial password from someone else, select **username > Change password** to secure your account.

Using SSO

If StorageGRID is using SSO, one of the following screens appears:

- Your organization's SSO page. For example:

Sign in with your organizational account

Enter your standard SSO credentials, and select **Sign in**.

- The Tenant Manager SSO sign-in page.

NetApp StorageGRID[®]
Tenant Manager

Recent

Account

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- If the tenant's 20-digit account ID is not shown, select the name of the tenant account if it appears in the list of recent accounts, or enter the account ID.
- Select **Sign in**.
- Sign in with your standard SSO credentials on your organization's SSO sign-in page.

The Tenant Manager dashboard appears.

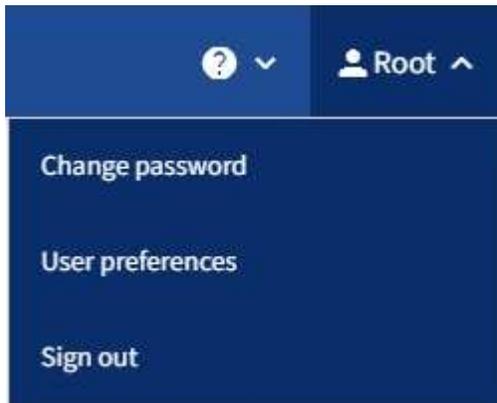
Sign out of Tenant Manager

When you are done working with the Tenant Manager, you must sign out to ensure that

unauthorized users can't access the StorageGRID system. Closing your browser might not sign you out of the system, based on browser cookie settings.

Steps

1. Locate the username drop-down in the top-right corner of the user interface.



2. Select the username and then select **Sign out**.

- If SSO is not in use:

You are signed out of the Admin Node. The Tenant Manager sign in page is displayed.



If you signed into more than one Admin Node, you must sign out of each node.

- If SSO is enabled:

You are signed out of all Admin Nodes you were accessing. The StorageGRID Sign in page is displayed. The name of the tenant account you just accessed is listed as the default in the **Recent Accounts** drop-down, and the tenant's **Account ID** is shown.



If SSO is enabled and you are also signed in to the Grid Manager, you must also sign out of the Grid Manager to sign out of SSO.

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