



Providing Temporary Access to 3rd Parties

Virtual Desktop Service

Toby vanRoojen
February 17, 2021

Table of Contents

Providing Temporary Access to 3rd Parties 1
 Overview 1

Providing Temporary Access to 3rd Parties

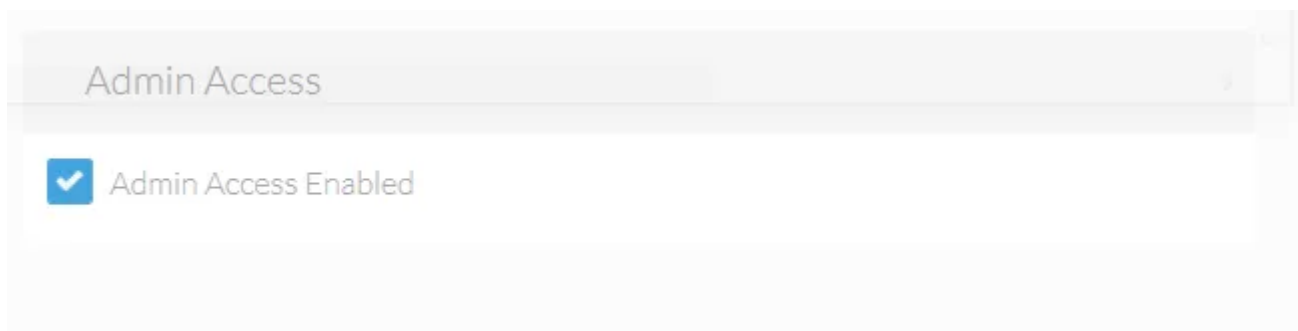
Overview

Providing access to 3rd parties is a common practice when migrating to any cloud solution.

VDS Admins often elect to not give these 3rd parties the same level of access that they have, to follow a “least required” security access policy.

To set up admin access for 3rd parties, log into VDS and navigate to the Organizations module, click into the organization and click Users & Groups.

Next, create a new User account for the 3rd party and scroll down until you see the Admin Access section and check the box to enable admin rights.



The VDS Admin is then presented with the Admin Access setup screen. There is no need to change user’s name, login or password – just add phone number and/or email if you want to enforce Multi-Factor Authentication and select the level of access to grant.

For database administrators like a VAR or ISV, *Servers* is commonly the only access module required.

New Active Directory Admin

Basic Info	Security Settings	Module Permissions
Username <input type="text" value="UOne@gputesting.onmicrosoft.com"/>	<input type="checkbox"/> Multi-Factor Auth Required	Module <input checked="" type="checkbox"/>
First Name <input type="text" value="User"/>	<input type="checkbox"/> Tech Account Enabled	Audits <input type="checkbox"/>
Last Name <input type="text" value="One"/>	<input type="checkbox"/> User Support Only	Applications <input type="checkbox"/>
Phone Number <input type="text" value="Enter Phone #"/>	<input type="checkbox"/> Shadow User Enabled	Groups <input type="checkbox"/>
Email <input type="text" value="Enter Email"/>		Firewall <input type="checkbox"/>
		Folders <input type="checkbox"/>
		Servers <input type="checkbox"/>
		Users <input type="checkbox"/>

Once saved, the End User gains access to self-management functions by logging into VDS with their standard Virtual Desktop user credentials.

When the newly created User logs in, they will only see the modules you have assigned to them. They can select the organization, scroll down to the Servers section and connect to the server name you tell them to (say, <XYZ>D1, where XYZ is your company code and D1 designates that the server is a Data server. In the example below, we would tell them to connect to the TSD1 server to perform their assignments.

Servers							Add	Refresh
Filter by Keyword								
Name	Type	Machine Size	RAM	CPU	Online Status	Status		
[REDACTED]	Power User	Standard_B2s	4 GB	2	● Online	● Available		
[REDACTED]	Power User	Standard_B2s	4 GB	2	● Online	● Available		
[REDACTED]	Power User	Standard_B2s	4 GB	2	● Online	● Available		
[REDACTED]	Shared	Standard_B2s	4 GB	2	● Online	● Available		

Copyright Information

Copyright © 2021 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.