



## **Deploy and upgrade**

VSC, VASA Provider, and SRA 9.7

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# Deploy and upgrade

## Overview of the virtual appliance for VSC, VASA Provider, and SRA

The virtual appliance for Virtual Storage Console (VSC), VASA Provider, and Storage Replication Adapter (SRA) provides end-to-end life cycle management for virtual machines in VMware environments that use NetApp storage systems. It simplifies storage and data management for VMware environments by enabling administrators to directly manage storage within the vCenter Server.

With vSphere 6.5, VMware introduced a new HTML5-based client called vSphere Client. The 9.6 release of the virtual appliance for VSC, VASA Provider, and SRA supports only vSphere Client. The virtual appliance for VSC, VASA Provider, and SRA integrates with vSphere Client and enables you to use single sign-on (SSO) services. In an environment with multiple vCenter Server instances, each vCenter Server instance that you want to manage must have its own registered instance of VSC.

Each component in the virtual appliance for VSC, VASA Provider, and SRA provides capabilities to help manage your storage more efficiently.

### Virtual Storage Console (VSC)

VSC enables you to perform the following tasks:

- Add storage controllers, assign credentials, and set up permissions for storage controllers to VSC that both SRA and VASA Provider can leverage
- Provision datastores
- Monitor the performance of the datastores and virtual machines in your vCenter Server environment
- Control administrator access to the vCenter Server objects by using role-based access control (RBAC) at two levels:
  - vSphere objects, such as virtual machines and datastores  
These objects are managed by using the vCenter Server RBAC.
  - ONTAP storage  
The storage systems are managed by using ONTAP RBAC.
- View and update the host settings of the ESXi hosts that are connected to storage

VSC provisioning operations benefit from using the NFS Plug-in for VMware VMware vStorage APIs for Array Integration (VAAI). The NFS Plug-in for VAAI is a software library that integrates the VMware Virtual Disk Libraries that are installed on the ESXi host. The VMware VAAI package enables the offloading of certain tasks from the physical hosts to the storage array. You can perform tasks such as thin provisioning and hardware acceleration at the array level to reduce the workload on the ESXi hosts. The copy offload feature and space reservation feature improve the performance of VSC operations.

The NetApp NFS Plug-in for VAAI is not shipped with VSC. But you can download the plug-in installation package and obtain the instructions for installing the plug-in from the .

## VASA Provider

VASA Provider for ONTAP uses VMware vSphere APIs for Storage Awareness (VASA) to send information about storage used by VMware vSphere to the vCenter Server. The virtual appliance for VSC, VASA Provider, and SRA, VASA Provider is integrated with VSC and VASA Provider enables you to perform the following tasks:

- Provision VMware Virtual Volumes (vVols) datastores
- Create and use storage capability profiles that define different storage service level objectives (SLOs) for your environment
- Verify for compliance between the datastores and the storage capability profiles
- Set alarms to warn you when volumes and aggregates are approaching the threshold limits
- Monitor the performance of virtual machine disks (VMDKs) and the virtual machines that are created on vVols datastores

If you are using ONTAP 9.6 or earlier, then VASA Provider communicates with the vCenter Server by using VASA APIs and communicates with ONTAP by using APIs called ZAPIs. To view the vVol dashboard for ONTAP 9.6 and earlier, you must have installed and registered with your vCenter Server. If you are using ONTAP 9.7, then you do not require to be registered with VASA Provider to view the vVol dashboard.



For ONTAP 9.6 and earlier, VASA Provider requires a dedicated instance of OnCommand API Services. One instance of OnCommand API Services cannot be shared with multiple VASA Provider instances.

## Storage Replication Adapter (SRA)

When SRA is enabled and used in conjunction with VMware Site Recovery Manager (SRM), you can recover the vCenter Server datastores and virtual machines in the event of a failure. SRA enables you to configure protected sites and recovery sites in your environment for disaster recovery in the event of a failure.

### Related information

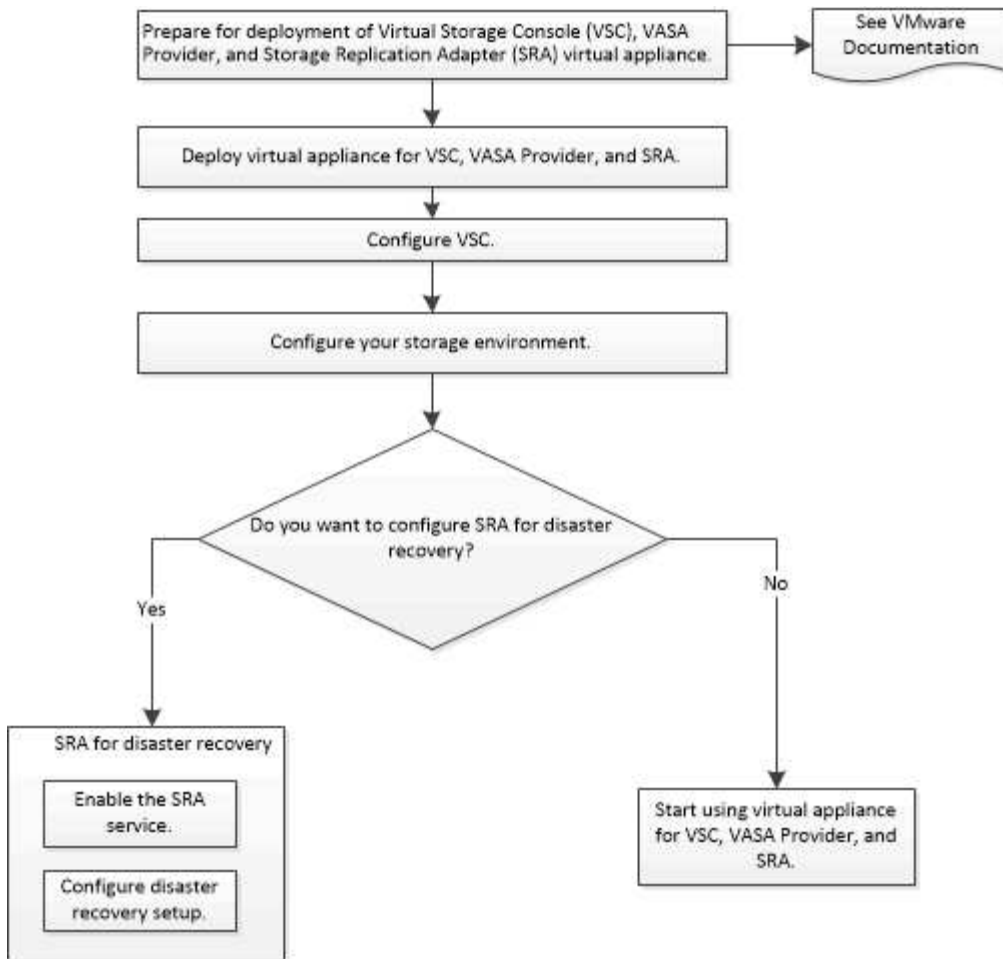
[NetApp Documentation: OnCommand API Services](#)

[NetApp Documentation: NetApp NFS Plug-in for VMware VAAI](#)

[NetApp Support](#)

## Deployment workflow for new users of VSC, VASA Provider, and SRA virtual appliance

If you are new to VMware and have never used a NetApp VSC product, you need to configure your vCenter Server and setup an ESXi host, before you deploy and configure the virtual appliance for VSC, VASA Provider, and SRA.



## Deployment workflow for existing users of VSC, VASA Provider, and SRA

The 9.7 releases of the virtual appliance for VSC, VASA Provider, and SRA support direct upgrade to the latest version.

The earlier releases of individual applications like VSC, VASA Provider, and SRA use a different upgrade process. If you have VSC or VASA Provider or SRA installed in your setup, then you should perform the following operations:

1. Deploy the latest release of the virtual appliance for VSC, VASA Provider, and SRA.
2. Migrate any existing configuration data.

The configuration data includes storage system credentials, as well as preferences found in the `kaminoprefs.xml` and `vscPreferences.xml` files.

### Configure the VSC preferences files

In many cases, you might not need to migrate configuration data. However, if you have customized the preferences files earlier, you might want to review them and make similar changes to the newly deployed virtual appliance. You can perform one of the following:

- Use [Import Utility for SnapCenter and Virtual Storage Console](#) to migrate storage system credentials from VSC 6.X and SRA 4.X to the new deployment.

- Add the storage systems to the newly deployed virtual appliance and specify the credentials as you add them.

If you are upgrading from VASA Provider 6.X, you should unregister VASA Provider before upgrading. See the documentation for your current release for more details.

If you are also upgrading from SRA 4.0 or earlier:

- If you are using SRA 4.0P1, then you must first upgrade to SRA9.6 and only then you can perform an in-place upgrade of the SRA 9.6 to the latest release.

[Upgrade to the 9.7.1 virtual appliance for VSC, VASA Provider, and SRA](#)

- If you are using SRA 2.1 or 3.0, you should first make note of existing site configuration details.

*Installation and Setup Guide for Storage Replication Adapter 4.0 for ONTAP* has the detailed instructions in the "Upgrade Overview" section. These SRA releases also use the VASA Provider, so you must unregister VASA Provider and then deploy the latest version of the virtual appliance for VSC, VASA Provider, and SRA. The previous release of the server (.ova) can be removed when the upgrade is complete.

For any SRA upgrade, the SRA software (the adapter on the Site Recovery Manager server, installed by the .msi file) should be removed from the Site Recovery Manager server. You can use the Windows system control panel to uninstall the software and then install the latest SRA software on the SRA server using the .msi file.

If you have the VASA Provider deployment, then after the upgrade from existing setup, you must configure the memory size for your virtual appliance to be 12GB using the `Edit Settings` option. You must also modify the virtual memory reservation. The virtual machine must be powered off to modify the memory size.

A direct upgrade from any release prior to 9.7 to 9.7P2 or later is not supported by the virtual appliance for VSC, VASA Provider, and SRA. You should first upgrade your existing setup to the 9.7 release of the virtual appliance for VSC, VASA Provider, and SRA before upgrading to any later release.

If you are going to deploy the latest release of the virtual appliance, you must see the topic "Requirements for deploying the virtual appliance for VSC, VASA Provider, and SRA." The topic "Upgrading to the 9.6 release of the virtual appliance for VSC, VASA Provider, and SRA" has information on performing an in-place upgrade.

## Related information

[NetApp ToolChest: NetApp Import Utility for SnapCenter and Virtual Storage Console](#)

[Requirements for deploying the virtual appliance for VSC, VASA Provider, and SRA](#)

[Upgrade to the 9.7.1 virtual appliance for VSC, VASA Provider, and SRA](#)

# Requirements for deploying the virtual appliance for VSC, VASA Provider, and SRA

You should be aware of the deployment requirements before deploying the virtual appliance for Virtual Storage Console (VSC), VASA Provider, and Storage Replication Adapter (SRA), and you should decide the tasks that you want to perform. Based on your tasks, you can choose the deployment model for deploying the virtual appliance for VSC,

VASA Provider, and SRA.

## Port requirements for VSC

By default, (VSC) uses designated ports to enable communication between its components, which include storage systems and the VMware vCenter Server. If you have firewalls enabled, you must ensure that the firewalls are set to allow exceptions.

For firewalls other than Windows, you should manually grant access to specific ports that VSC uses. If you do not grant access to these ports, an error message such as the following is displayed.

*Unable to communicate with the server*

VSC uses the following default bidirectional TCP ports:

Default port number	Description
9083	When enabled, both VASA Provider and Storage Replication Adapter (SRA) use this port to communicate with the vCenter Server. This port is also required for obtaining the TCP/IP settings.
443	Depending on how you have configured your credentials, the VMware vCenter Server and the storage systems listen for secure communications on this port.
8143	VSC listens for secure communications on this port.
7	VSC sends an echo request to ONTAP to verify reachability and is required only when adding storage system and can be disabled later.



You should have enabled Internet Control Message Protocol (ICMP) before deploying the virtual appliance for VSC, VASA Provider, and SRA.

If ICMP is disabled, then the initial configuration of the virtual appliance for VSC, VASA Provider, and SRA fails, and VSC cannot start the VSC and VASA Provider services after deployment. You must manually enable the VSC and VASA Provider services after deployment.

## Space and size requirements for the virtual appliance for VSC, VASA Provider, and SRA

Before deploying the virtual appliance for Virtual Storage Console (VSC), VASA Provider, and Storage Replication Adapter (SRA), you should be familiar with the space requirements for the deployment package and some basic host system requirements.

- **Installation package space requirements**
  - 2.1 GB for thin provisioned installations

- 54.0 GB for thick provisioned installations
- **Host system sizing requirements**
  - ESXi 6.5U2 or later
  - Recommended memory: 12 GB RAM
  - Recommended CPUs: 2

## **Supported storage system, licensing, and applications for the virtual appliance for VSC, VASA Provider, and SRA**

You should be aware of the basic storage system requirements, application requirements, and license requirements before you begin deploying the virtual appliance for Virtual Storage Console (VSC), VASA Provider, and Storage Replication Adapter (SRA).

The (IMT) contains the latest information about the supported versions of ONTAP, vCenter Server, ESXi hosts, plug-in applications, and Site Recovery Manager (SRM).

- [Interoperability Matrix Tool: VSC 9.7.1](#)
- [Interoperability Matrix Tool: VASA Provider 9.7.1](#)
- [Interoperability Matrix Tool: SRA 9.7.1](#)

You must enable the FlexClone license for performing virtual machine snapshot operations and clone operations for VMware Virtual Volumes (vVols) datastores.

Storage Replication Adapter (SRA) requires the following licenses:

- SnapMirror license

You must enable the SnapMirror license for performing failover operations for SRA.

- FlexClone license

You must enable the FlexClone license for performing test failover operations for SRA.

To view the IOPS for a datastore, you must either enable Storage I/O control or uncheck the disable Storage I/O statistics collection checkbox in the Storage I/O control configuration. You can enable the Storage I/O control only if you have the Enterprise Plus license from VMware.

- [VMware KB article 1022091: Troubleshooting Storage I/O Control](#)
- [VMware vSphere Documentation: Storage I/O Control Requirements](#)

## **Considerations and requirements for deploying the virtual appliance for VSC, VASA Provider, and SRA**

Before you deploy the virtual appliance for Virtual Storage Console (VSC), VASA Provider, and Storage Replication Adapter (SRA), it is good practice to plan your deployment and decide how you want to configure VSC, VASA Provider, and SRA in your environment.

The following table presents an overview of what you should consider before you deploy the virtual appliance



for VSC, VASA Provider, and SRA.

Considerations	Description
First-time deployment of the virtual appliance for VSC, VASA Provider, and SRA	<p>The deployment of the virtual appliance for VSC, VASA Provider, and SRA automatically installs the VSC features. <a href="#">Deploying or upgrading VSC, VASA Provider, and SRA</a></p> <p><a href="#">Deployment workflow for new users of VSC, VASA Provider, and SRA virtual appliance</a></p>
Upgrading from an existing deployment of VSC	<p>The upgrade procedure from an existing deployment of VSC to the virtual appliance for VSC, VASA Provider, and SRA depends on the version of VSC, and whether you have deployed VSC, VASA Provider, and SRA. The deployment workflows and upgrade section has more information. <a href="#">Deployment workflow for existing users of VSC, VASA Provider, and SRA</a></p> <p>Best practices before an upgrade:</p> <ul style="list-style-type: none"><li>• You should record information about the storage systems that are being used and their credentials.</li></ul> <p>After the upgrade, you should verify that all of the storage systems were automatically discovered and that they have the correct credentials.</p> <ul style="list-style-type: none"><li>• If you modified any of the standard VSC roles, you should copy those roles to save your changes.</li></ul> <p>VSC overwrites the standard roles with the current defaults each time you restart the VSC service.</p>
Regenerating an SSL certificate for VSC	<p>The SSL certificate is automatically generated when you deploy the virtual appliance for VSC, VASA Provider, and SRA. You might have to regenerate the SSL certificate to create a site-specific certificate. <a href="#">Regenerate an SSL certificate for</a></p>

Considerations	Description
Setting ESXi server values	<p>Although most of your ESXi server values are set by default, it is a good practice to check the values. These values are based on internal testing. Depending on your environment, you might have to change some of the values to improve performance.</p> <ul style="list-style-type: none"> <li>• <a href="#">Configure ESXi server multipathing and timeout settings</a></li> <li>• <a href="#">ESXi host values set using Virtual Storage Console for VMware vSphere</a></li> </ul>
Guest operating system timeout values	<p>The guest operating system (guest OS) timeout scripts set the SCSI I/O timeout values for supported Linux, Solaris, and Windows guest operating systems to provide correct failover behavior.</p>

The following table presents an overview of what you require to configure the virtual appliance for VSC, VASA Provider, and SRA.

Considerations	Description
Requirements of role-based access control (RBAC)	<p>VSC supports both vCenter Server RBAC and ONTAP RBAC. The account used to register VSC to vCenter Server (using <code>https://&lt;appliance_ip&gt;:8143/Register.html</code>) must be a vCenter Server administrator (assigned to the vCenter Server administrator or administrator role). If you plan to run VSC as an administrator, you must have all of the required permissions and privileges for all of the tasks.</p> <p>If your company requires that you restrict access to vSphere objects, you can create and assign standard VSC roles to users to meet the vCenter Server requirements.</p> <p>You can create the recommended ONTAP roles by using ONTAP System Manager using the JSON file provided with the virtual appliance for VSC, VASA Provider, and SRA.</p> <p>If a user attempts to perform a task without the correct privileges and permissions, the task options are grayed out.</p> <ul style="list-style-type: none"> <li>• <a href="#">Standard roles packaged with the virtual appliance for VSC, VASA Provider, and SRA</a></li> <li>• <a href="#">Recommended ONTAP roles when using VSC for VMware vSphere</a></li> </ul>

Considerations	Description
ONTAP version	Your storage systems must be running ONTAP 9.1, 9.3, 9.5, 9.6, or 9.7.
Storage capability profiles	<p>To use storage capability profiles or to set up alarms, you must enable VASA Provider for ONTAP. After you enable VASA Provider, you can configure VMware Virtual Volumes (vVols) datastores, and you can create and manage storage capability profiles and alarms.</p> <p>The alarms warn you when a volume or an aggregate is at nearly full capacity or when a datastore is no longer in compliance with the associated storage capability profile.</p>

## Deploy or upgrade VSC, VASA Provider, and SRA

You must download and deploy the virtual appliance for VSC, VASA Provider, and SRA in your VMware vSphere environment, and then configure the required applications based on the tasks you want to perform using VSC, VASA Provider, and SRAVSC, VASA Provider, and SRA.

### Related information

[Enable VASA Provider for configuring virtual datastores](#)

## How to download the virtual appliance for VSC, VASA Provider, and SRA

You can download the `.ova` file for the virtual appliance for Virtual Storage Console, VASA Provider, and Storage Replication Adapter from the `.`

The `.ova` file includes VSC, VASA Provider, and SRA. When the deployment is complete, all the three products are installed in your environment. By default, VSC starts working as soon as you decide on the subsequent deployment model and choose whether to enable VASA Provider and SRA based on your requirements.

You can download the virtual appliance for VSC, VASA Provider, and SRA from the [NetApp Support Site](#) by using the software download page.

If you want to enable SRA in your deployment of the virtual appliance for VSC, VASA Provider, and SRA, then you must have installed the SRA plug-in on the Site Recovery Manager (SRM) server. You can download the installation file for the SRA plug-in from the **Storage Replication Adapter for ONTAP** menu in the **Software Downloads** section.

## Deploy the virtual appliance for VSC, VASA Provider, and SRA

You should deploy the virtual appliance for Virtual Storage Console (VSC), VASA Provider, and Storage Replication Adapter (SRA) in your environment, and specify the

required parameters, to be able to use the appliance.

### Before you begin

- You must be running a supported release of vCenter Server.



The virtual appliance for VSC, VASA Provider, and SRA can be registered either with a Windows deployment of vCenter Server or a VMware vCenter Server Virtual Appliance (vCSA) deployment.

#### [Interoperability Matrix Tool: VSC 9.7](#)

- You must have configured and set up your vCenter Server environment.
- You must have set up an ESXi host for your virtual machine.
- You must have downloaded the .ova file.
- You must have the administrator login credentials for your vCenter Server instance.
- You must have logged out of and closed all of the browser sessions of vSphere Client, and deleted the browser cache to avoid any browser cache issue during the deployment of the virtual appliance for VSC, VASA Provider, and SRA.

#### [Clean the vSphere cached downloaded plug-in packages](#)

- You must have enabled Internet Control Message Protocol (ICMP ).

If ICMP is disabled, then the initial configuration of the virtual appliance for VSC, VASA Provider, and SRA fails, and VSC cannot start the VSC and VASA Provider services after deployment. You must manually enable the VSC and VASA Provider services after deployment.

### About this task

If you are deploying a fresh installation of the virtual appliance for VSC, VASA Provider, and SRA, then VASA Provider is enabled by default. But in case of an upgrade from an earlier release of the virtual appliance, the state of VASA Provider is retained and you might need to enable VASA Provider manually.

#### [Enable VASA Provider for configuring virtual datastores](#)

### Steps

1. Log in to the vSphere Client.
2. Select **Home > Host & Clusters**.
3. Right-click the required datacenter, and then click **Deploy OVA template**.
4. Select the applicable method to provide the deployment file for VSC, VASA Provider, and SRA, and then click **Next**.

Location	Action
URL	Provide the URL for the .ova file for the virtual appliance for VSC, VASA Provider, and SRA.

Location	Action
Folder	Select the <code>.ova</code> file for the virtual appliance for VSC, VASA Provider, and SRA from the saved location.

5. Enter the details to customize the deployment wizard.

See [Deployment customization considerations](#) for complete details.

6. Review the configuration data, and then click **Next** to finish deployment.

As you wait for deployment to finish, you can view the progress of the deployment from the **Tasks** tab.

7. Power on the virtual appliance virtual machine, and then open a console of the virtual machine running the virtual appliance.

8. Verify that VSC, VASA Provider, and SRA services are running after the deployment is completed.

9. If the virtual appliance for VSC, VASA Provider, and SRA is not registered with any vCenter Server, use `https://appliance_ip:8143/Register.html` to register the VSC instance.

10. Log out and re-log in to the vSphere Client to view the deployed virtual appliance for VSC, VASA Provider, and SRA.

It might take a few minutes for the plug-in to be updated in the vSphere Client.



If you cannot view the plug-in even after logging in, you must clean the vSphere Client cache. [Clean the vSphere cached downloaded plug-in packages](#)

### After you finish



If you are using ONTAP 9.6 or earlier, then to view the vVol dashboard, you must download and install . But for ONTAP 9.7 you do not require to be registered with VASA Provider.

### [Register with the virtual appliance for VSC, VASA Provider, and SRA](#)

#### Deployment customization considerations

You must consider few limitations while customizing the deployment of virtual appliance for VSC, VASA Provider, and SRA.

##### Appliance administrator user password

You must not use any spaces in the administrator password.

##### Appliance maintenance console credentials

You must access the maintenance console by using the “maint” user name. You can set the password for the “maint” user during deployment. You can use the **Application Configuration** menu of the maintenance console of your virtual appliance for VSC, VASA Provider, and SRA to change the password.

## vCenter Server administrator credentials

You can set the administrator credentials for the vCenter Server while deploying the virtual appliance for VSC, VASA Provider, and SRA.

If the password for the vCenter Server changes, then you can update the password for the administrator by using the following URL: `https://<IP>:8143/Register.html` where the IP address is of the virtual appliance for VSC, VASA Provider, and SRA that you provide during deployment.

## vCenter Server IP address

- You should provide the IP address (IPv4 or IPv6) of the vCenter Server instance to which you want to register the virtual appliance for VSC, VASA Provider, and SRA.

The type of VSC and VASA certificates generated depends on the IP address (IPv4 or IPv6) that you have provided during deployment. While deploying the virtual appliance for VSC, VASA Provider, and SRA, if you have not entered any static IP details and your DHCP then the network provides both IPv4 and IPv6 addresses.

- The virtual appliance for VSC, VASA Provider, and SRA IP address used to register with vCenter Server depends on the type of vCenter Server IP address (IPv4 or IPv6) entered in the deployment wizard.

Both the VSC and VASA certificates will be generated using the same type of IP address used during vCenter Server registration.



IPv6 is supported only with vCenter Server 6.7 and later.

## Appliance network properties

If you are not using DHCP, specify a valid DNS hostname (unqualified) as well as the static IP address for the virtual appliance for VSC, VASA Provider, and SRA and the other network parameters. All of these parameters are required for proper installation and operation.

## Enable VASA Provider for configuring virtual datastores

The virtual appliance for Virtual Storage Console (VSC), VASA Provider, and Storage Replication Adapter (SRA) has the VASA Provider capability enabled by default. You can configure VMware Virtual Volumes (vVols) datastores with required storage capability profiles for each vVols datastore.

### Before you begin

- You must have set up your vCenter Server instance and configured ESXi.
- You must have deployed the virtual appliance for VSC, VASA Provider, and SRA.

### About this task

If the VASA Provider capability is disabled before upgrading to the 9.7.1 release of the virtual appliance for Virtual Storage Console (VSC), VASA Provider, and Storage Replication Adapter (SRA), the VASA Provider capability remains disabled after the upgrade. This release allows you to enable vVols replication feature for vVols datastores.

### Steps

1. Log in to the web user interface of VMware vSphere.

2. From the vSphere Client, click **Menu > Virtual Storage Console**.
3. Click **Settings**.
4. Click **Manage Capabilities** in the **Administrative Settings** tab.
5. In the **Manage Capabilities** dialog box, select the VASA Provider extension to enable.
6. If you want to use replication capability for vVols datastores, then use the **Enable vVols replication** toggle button.
7. Enter the IP address of the virtual appliance for VSC, VASA Provider, and SRA and the administrator password, and then click **Apply**.

### After you finish

If you are using ONTAP 9.6 or earlier clusters, then you must register with VASA Provider to get details of vVols datastores and virtual machines used in the SAN vVols VM and SAN vVols datastore reports. But if you are using ONTAP 9.7 or later, then you do not need to register with VASA Provider.

### Register with the virtual appliance for VSC, VASA Provider, and SRA

If you are using ONTAP 9.6 or earlier, then the vVol dashboard can display the details of VMware Virtual Volumes (vVols) datastores and virtual machines only if you have registered for VASA Provider to obtain data for the vVols VM and datastore reports.

### Before you begin

You must have downloaded 2.1 or later from .



The vVol dashboard displays performance metrics only when the SAN vVols datastores and virtual machines are configured using ONTAP 9.3 or later.

### Steps

1. From the Virtual Storage Console (VSC) **Home** page, click **Settings**.
2. Click **Manage Extension** in the **Administrative Settings** tab.
3. Use the **Register OnCommand API Services** slider to enable .
4. Enter the IP address, service port, and credentials for .

You can also use the **Manage VASA Provider Extensions** dialog box for the following modifications:

- To update registration when there is any change to the credentials.
- To unregister when you no longer require the vVol dashboard.

You must clear the **Register OnCommand API Services** checkbox to remove the registration for VASA Provider.

5. Click **Apply**.

The vVol dashboard displays the metrics for ONTAP 9.6 or earlier SAN vVol datastores only after the registration of is complete.

### Related information

[NetApp Support](#)

## Install the NFS VAAI plug-in

You can install the NFS Plug-in for VMware vStorage APIs for Array Integration (VAAI) using the GUI of the virtual appliance for Virtual Storage Console (VSC), VASA Provider, and Storage Replication Adapter (SRA).

### Before you begin

- You must have downloaded the installation package for the NFS Plug-in for VAAI (.vib) from .

#### [NetApp Support](#)

- You must have installed ESXi host 6.5 or later and ONTAP 9.1 or later.
- You must have powered on the ESXi host and mounted an NFS datastore.
- You must have set the values of the `DataMover.HardwareAcceleratedMove`, `DataMover.HardwareAcceleratedInit`, and `VMFS3.HardwareAcceleratedLocking` host settings to "1".

These values are set automatically on the ESXi host when the **Recommended Settings** dialog box is updated.

- You must have enabled the vstorage option on the by using the `vserver nfs modify -vserver vserver_name -vstorage enabled` command.

### Steps

1. Rename the .vib file that you downloaded from to `NetAppNasPlugin.vib` to match the predefined name that VSC uses.
2. Click **Settings** in the VSC home page.
3. Click **NFS VAAI Tools** tab.
4. Click **Change** in the **Existing version** section.
5. Browse and select the renamed .vib file, and then click **Upload** to upload the file to the virtual appliance.
6. In the **Install on ESXi Hosts** section, select the ESXi host on which you want to install the NFS VAAI plug-in, and then click **Install**.

You should follow the on-screen instructions to complete the installation. You can monitor the installation progress in the Tasks section of vSphere Web Client.

7. Reboot the ESXi host after the installation finishes.

When you reboot the ESXi host, VSC automatically detects the NFS VAAI plug-in. You do not have to perform additional steps to enable the plug-in.

## Enable Storage Replication Adapter

The virtual appliance for Virtual Storage Console (VSC), VASA Provider, and Storage Replication Adapter (SRA) provides the option to enable the SRA capability to be used with VSC to configure disaster recovery.

### Before you begin



- You must have set up your vCenter Server instance and configured ESXi.
- You must have deployed the virtual appliance for VSC, VASA Provider, and SRA.
- You must have downloaded the `.msi` file for the SRA plug-in, or the `.tar.gz` file for SRM appliance only if you want to configure the Site Recovery Manager (SRM) disaster recovery solution.

[Site Recovery Manager Installation and Configuration Site Recovery Manager 8.2](#) has more information.

### About this task

The flexibility to enable VASA Provider and SRA capabilities enables you to execute only the workflows that you require for your enterprise.

### Steps

1. Log in to the web user interface of VMware vSphere.
2. From the vSphere Client, click **Menu > Virtual Storage Console**.
3. Click **Settings**.
4. Click **Manage Capabilities** in the **Administrative Settings** tab.
5. In the **Manage Capabilities** dialog box, select the SRA extension want to enable.
6. Enter the IP address of the virtual appliance for VSC, VASA Provider, and SRA and the administrator password, and then click **Apply**.
7. You can use one of the following methods to deploy SRA:

Option	Description
For Windows SRM	<ol style="list-style-type: none"> <li>a. Double-click the downloaded <code>.msi</code> installer for the SRA plug-in.</li> <li>b. Follow the on-screen instructions.</li> <li>c. Enter the IP address and password of your deployed virtual appliance.</li> </ol>
For SRM appliance	<ol style="list-style-type: none"> <li>a. Access the SRM appliance page, and then go to <b>Storage Replication Adapters</b> page of SRM appliance.</li> <li>b. Click <b>New Adapter</b>.</li> <li>c. Upload the <code>.tar.gz</code> installer for the SRA plug-in to SRM.</li> <li>d. Rescan the adapters to verify that the details are updated in the SRM <b>Storage Replication Adapters</b> page.</li> </ol>

You must log out of the vSphere Client, and then log in again to verify that your selected extension is available for configuration.

### Related information

[Configure Storage Replication Adapter for disaster recovery](#)

## Configure SRA on the SRM Appliance

After you have deployed the SRM Appliance, you should configure SRA on the SRM Appliance. The successful configuration of SRA enables SRM Appliance to communicate with SRA for disaster recovery management. You should store the virtual appliance for VSC, VASA Provider, and SRA credentials (IP address and administrator password) in the SRM Appliance to enable communication between SRM Appliance and SRA.

### Before you begin

You should upload the `tar.gz` file to SRM Appliance.

### About this task

The configuration of SRA on SRM Appliance stores the SRA credentials in the SRM Appliance.

### Steps

1. Log in using administrator account to the SRM Appliance using putty.
2. Switch to the root user using the command: `su root`
3. At the log location enter the command to get the docker ID used by SRA `docker ps -l`
4. To login to the container ID, enter command `docker exec -it -u srm <container id> sh`
5. Configure SRM with the virtual appliance for VSC, VASA Provider, and SRA IP address and password using the command: `perl command.pl -I <va-IP> administrator <va-password>`

A success message confirming that the storage credentials are stored is displayed. SRA can communicate with SRA server using the provided IP address, port and credentials.

## Update Storage Replication Adapter (SRA) credentials

For SRM to communicate with SRA, you should update SRA credentials on the SRM server if you have modified the credentials.

### Before you begin

You should have executed the steps mentioned in the topic "Configuring SRA on SRM appliance".

### Configure SRA on the SRM Appliance

### Steps

1. Delete the contents of the `/srm/sra/conf` directory using:
  - a. `cd /srm/sra/conf`
  - b. `rm -rf *`
2. Execute the perl command to configure SRA with the new credentials:
  - a. `cd /srm/sra/`
  - b. `perl command.pl -I <va-IP> administrator <va-password>`

## Migration of Windows SRM to SRM Appliance

If you are using Windows based Site Recovery Manager(SRM) for disaster recovery and

you want to use the SRM Appliance for the same setup, then you should migrate your Windows disaster recovery setup to the appliance based SRM.

The steps involved in the migration of the disaster recovery are:

1. Upgrading your existing virtual appliance for VSC, VASA Provider, and SRA to the 9.7.1 release.

[Upgrade to the 9.7.1 virtual appliance for VSC, VASA Provider, and SRA](#)

2. Migrating Windows based Storage Replication Adapter to Appliance based SRA.
3. Migrating Windows SRM data to SRM Appliance.

[Click here](#) for detailed steps.

## Upgrade to the 9.7.1 virtual appliance for VSC, VASA Provider, and SRA

You can perform a direct upgrade to the 9.7.1 release of the virtual appliance for VSC, VASA Provider, and SRA from your existing 9.7 setup following the instructions provided here.

### Before you begin

- You must have downloaded the `.iso` file for the 9.7.1 release of the virtual appliance for VSC, VASA Provider, and SRA.
- You must have reserved at least 12 GB of RAM for the virtual appliance for VSC, VASA Provider, and SRA to work optimally after the upgrade.
- You must clean the vSphere Client browser cache.

[Clean the vSphere cached downloaded plug-in packages](#)

### About this task


The status of VASA Provider from the existing deployment is retained after the upgrade. You should manually enable or disable VASA Provider based on your requirement after you upgrade. However, it is best to enable VASA Provider even if VMware Virtual Volumes (vVols) are not in use, as it enables storage capability profiles for traditional datastore provisioning, and storage alarms.



A direct upgrade from any release prior to 9.7 to 9.7P2 or later is not supported by the virtual appliance for VSC, VASA Provider, and SRA. You should first upgrade your existing setup to the 9.7 release of the virtual appliance for VSC, VASA Provider, and SRA before upgrading to any later release. When you upgrade to 9.7.1 release of virtual appliance for VSC, VASA Provider, and SRA and you want to use vVols replication, then you will need to setup one more vCenter Server with virtual appliance with Site Recovery Manager (SRM) installed.

### Steps

1. Mount the downloaded `.iso` file to the virtual appliance:
  - a. Click **Edit Settings** > **DVD/CD-ROM Drive**.
  - b. Select **Datastore ISO** file from the drop-down list.
  - c. Browse to and select the downloaded `.iso` file, and then select the **Connect at power on** checkbox.
2. Access the **Summary** tab of your deployed virtual appliance.

3. Click  to start the maintenance console.
4. At the “Main Menu” prompt, enter option 2 for **System Configuration**, and then enter option 8 for **Upgrade**.

After the upgrade finishes, the virtual appliance restarts. The virtual appliance for VSC, VASA Provider, and SRA is registered to the vCenter Server with the same IP address as before the upgrade.

5. If you want the virtual appliance for VSC, VASA Provider, and SRA to be registered with the vCenter Server with the IPv6 address, then you must perform the following:
  - a. Unregister the virtual appliance for VSC, VASA Provider, and SRA.
  - b. Register the IPv6 address of the virtual appliance for VSC, VASA Provider, and SRA to vCenter Server using the **Register** page.
  - c. Regenerate VSC and VASA Provider certificates after the registration.



IPv6 is supported only with vCenter Server 6.7 and later.

6. Log out and re-login to the vSphere Client to view the deployed virtual appliance for VSC, VASA Provider, and SRA.
  - a. Log out from your existing vSphere web client or vSphere Client and close the window.
  - b. Log in to the vSphere Client.

It might take a few minutes for the plug-in to be updated in the vSphere Client.

## Related information

[Enable VASA Provider for configuring virtual datastores](#)

## Upgrade Storage Replication Adapter

After upgrading your virtual appliance for VSC, VASA Provider, and SRA or deploying the latest version of the virtual appliance, you have to upgrade your Storage Replication Adapter (SRA).

### Steps

1. You must upgrade to the latest adapter using one of the following procedures based on your adapter:

For...	Perform the following...
<b>Windows</b>	<ol style="list-style-type: none"> <li>Log in to the SRM Windows Server.</li> <li>Uninstall existing SRA <i>.msi</i> installer from SRM Server.</li> <li>Change the system path to C:\Program Files\VMware\VMware vCenter Site Recovery Manager\external\perl\c\bin</li> <li>Double-click on the <i>.msi</i> installer you downloaded from NetApp support site, and follow on-screen instructions.</li> <li>Enter the IP address and password of your deployed virtual appliance for VSC, VASA Provider, and SRA.</li> </ol>
<b>Appliance based adapter</b>	<ol style="list-style-type: none"> <li>Log in to the SRM Appliance Management page.</li> <li>Click <b>Storage Replication Adapter</b>, and click <b>Delete</b> to remove the existing SRA.</li> <li>Click <b>New Adapter</b> &gt; <b>Browse</b>.</li> <li>Click to select the latest SRA tarball file that you downloaded from NetApp support site, and then click <b>Install</b>.</li> <li>Configure SRA on the SRM Appliance.</li> </ol> <p style="text-align: center;"><a href="#">Configure SRA on the SRM Appliance</a></p>

## Configure your Virtual Storage Console for VMware vSphere environment

(VSC) supports numerous environments. Some of the features in these environments might require additional configuration.

You might have to perform some of the following tasks to configure your ESXi hosts, guest operating systems, and VSC:

- Verifying your ESXi host settings, including the UNMAP settings
- Adding timeout values for guest operating systems
- Regenerating the VSC SSL certificate
- Creating storage capability profiles and threshold alarms
- Modifying the preferences file to enable the mounting of datastores across different subnets

## Configure ESXi server multipathing and timeout settings

Virtual Storage Console for VMware vSphere checks and sets the ESXi host multipathing settings and HBA timeout settings that work best with storage systems.

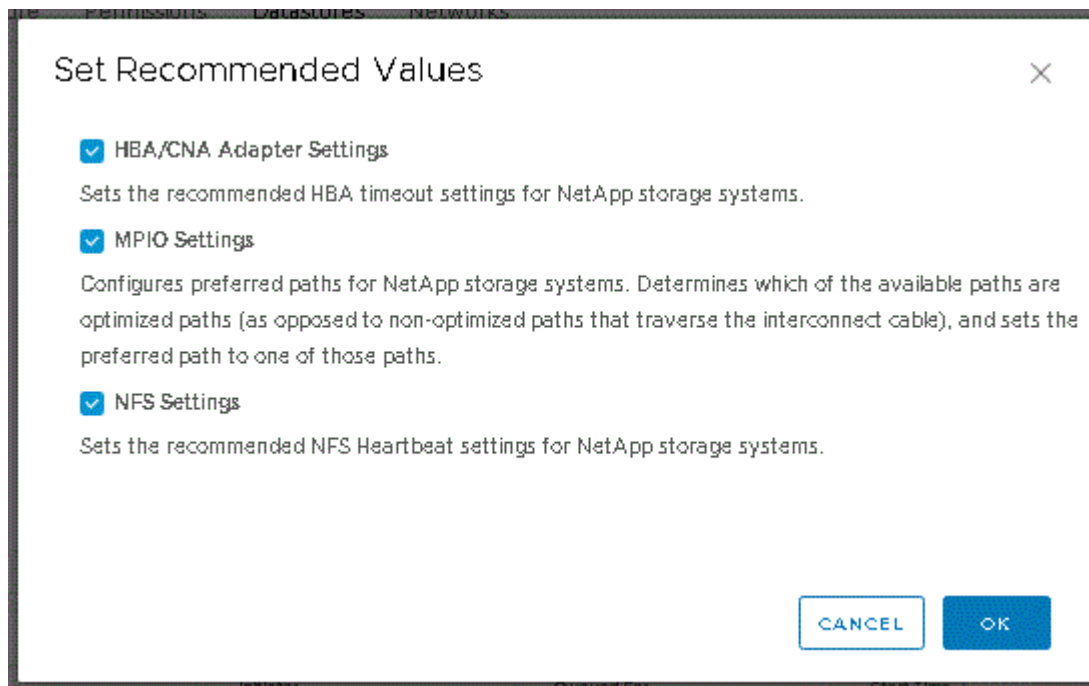
### About this task

This process might take a long time, depending on your configuration and system load. The task progress is displayed in the **Recent Tasks** panel. As the tasks are completed, the host status Alert icon is replaced by the Normal icon or the Pending Reboot icon.

### Steps

1. From the VMware vSphere Web Client **Home** page, click **vCenter > Hosts**.
2. Right-click a host, and then select **Actions > NetApp VSC > Set Recommended Values**.
3. In the **NetApp Recommended Settings** dialog box, select the values that work best with your system.

The standard, recommended values are set by default.



4. Click **OK**.

## ESXi host values set using Virtual Storage Console for VMware vSphere

You can set timeouts and other values on the ESXi hosts using Virtual Storage Console for VMware vSphere to ensure best performance and successful failover. The values that Virtual Storage Console (VSC) sets are based on internal testing.

You can set the following values on an ESXi host:

### ESXi advanced configuration

- **VMFS3.HardwareAcceleratedLocking**

You should set this value to 1.

- **VMFS3.EnableBlockDelete**

You should set this value to 0.

#### **NFS settings**

- **Net.TcpipHeapSize**

If you are using vSphere 6.0 or later, you should set this value to 32.

- **Net.TcpipHeapMax**

If you are using vSphere 6.0 or later, you should set this value to 1536.

- **NFS.MaxVolumes**

If you are using vSphere 6.0 or later, you should set this value to 256.

- **NFS41.MaxVolumes**

If you are using vSphere 6.0 or later, you should set this value to 256.

- **NFS.MaxQueueDepth**

If you are using the vSphere 6.0 or later version of ESXi host, then you should set this value to 128 or higher to avoid queuing bottlenecks.

For vSphere versions prior to 6.0, you should set this value to 64.

- **NFS.HeartbeatMaxFailures**

You should set this value to 10 for all NFS configurations.

- **NFS.HeartbeatFrequency**

You should set this value to 12 for all NFS configurations.

- **NFS.HeartbeatTimeout**

You should set this value to 5 for all NFS configurations.

#### **FC/FCoE settings**

- **Path selection policy**

You should set this value to “RR” (round robin) when FC paths with ALUA are used.

You should set this value to “FIXED” for all other configurations.

Setting this value to “RR” helps to provide load balancing across all of the active/optimized paths. The value “FIXED” is used for older, non-ALUA configurations and helps to prevent proxy I/O.

- **Disk.QFullSampleSize**

You should set this value to 32 for all configurations. Setting this value helps to prevent I/O errors.

- **Disk.QFullThreshold**

You should set this value to 8 for all configurations. Setting this value helps prevent I/O errors.

- **Emulex FC HBA timeouts**

Use the default value.

- **QLogic FC HBA timeouts**

Use the default value.

## iSCSI settings

- **Path selection policy**

You should set this value to “RR” for all iSCSI paths.

Setting this value to “RR” helps to provide load balancing across all of the active/optimized paths.

- **Disk.QFullSampleSize**

You should set this value to 32 for all configurations. Setting this value helps to prevent I/O errors.

- **Disk.QFullThreshold**

You should set this value to 8 for all configurations. Setting this value helps prevent I/O errors.

## Configure guest operating system scripts

The ISO images of the guest operating system (OS) scripts are mounted on the Virtual Storage Console for VMware vSphere server. To use the guest OS scripts to set the storage timeouts for virtual machines, you must mount the scripts from the vSphere Client.

Operating System Type	60-second timeout settings	190-second timeout settings
Linux	<code>https://&lt;appliance_ip&gt;:8143/vsc/public/writable/linux_gos_timeout-install.iso</code>	<code>https://&lt;appliance_ip&gt;:8143/vsc/public/writable/linux_gos_timeout_190-install.iso</code>
Windows	<code>https://&lt;appliance_ip&gt;:8143/vsc/public/writable/windows_gos_timeout.iso</code>	<code>https://&lt;appliance_ip&gt;:8143/vsc/public/writable/windows_gos_timeout_190.iso</code>



Operating System Type	60-second timeout settings	190-second timeout settings
Solaris	<code>https://&lt;appliance_ip&gt;:8143/vsc/public/writable/solaris_gos_timeout-install.iso</code>	<code>https://&lt;appliance_ip&gt;:8143/vsc/public/writable/solaris_gos_timeout_190-install.iso</code>

You should install the script from the copy of the VSC instance that is registered to the vCenter Server that manages the virtual machine. If your environment includes multiple vCenter Servers, you should select the server that contains the virtual machine for which you want to set the storage timeout values.

You should log in to the virtual machine, and then run the script to set the storage timeout values.

#### Set timeout values for Windows guest operating systems

The guest operating system (OS) timeout scripts set the SCSI I/O timeout settings for Windows guest operating systems. You can specify either a 60-second timeout or a 190-second timeout. You must reboot the Windows guest OS for the settings to take effect.

#### Before you begin

You must have mounted the ISO image containing the Windows script.

#### Steps

1. Access the console of the Windows virtual machine, and log in to an account with Administrator privileges.
2. If the script does not automatically start, open the CD drive, and then run the `windows_gos_timeout.reg` script.

The Registry Editor dialog is displayed.

3. Click **Yes** to continue.

The following message is displayed: The keys and values contained in `D:\windows_gos_timeout.reg` have been successfully added to the registry.

4. Reboot the Windows guest OS.
5. Unmount the ISO image.

#### Set timeout values for Solaris guest operating systems

The guest operating system (OS) timeout scripts set the SCSI I/O timeout settings for Solaris 10. You can specify either a 60-second timeout or a 190-second timeout.

#### Before you begin

You must have mounted the ISO image containing the Solaris script.

#### Steps

1. Access the console of the Solaris virtual machine, and log in to an account with root privileges.
2. Run the `solaris_gos_timeout-install.sh` script.

For Solaris 10, a message similar to the following is displayed:

```
Setting I/O Timeout for /dev/s-a - SUCCESS!
```

3. Unmount the ISO image.

### Set timeout values for Linux guest operating systems

The guest operating system (OS) timeout scripts set the SCSI I/O timeout settings for versions 4, 5, 6, and 7 of Red Hat Enterprise Linux and versions 9, 10, and 11 of SUSE Linux Enterprise Server. You can specify either a 60-second timeout or a 190-second timeout. You must run the script each time you upgrade to a new version of Linux.

### Before you begin

You must have mounted the ISO image containing the Linux script.

### Steps

1. Access the console of the Linux virtual machine, and log in to an account with root privileges.
2. Run the `linux_gos_timeout-install.sh` script.

For Red Hat Enterprise Linux 4 or SUSE Linux Enterprise Server 9, a message similar to the following is displayed:

```
Restarting udev... this may take a few seconds.
```

```
Setting I/O Timeout (60s) for /dev/sda - SUCCESS!
```

For Red Hat Enterprise Linux 5, Red Hat Enterprise Linux 6, and Red Hat Enterprise Linux 7 a message similar to the following is displayed:

```
patching file /etc/udev/rules.d/50-udev.rules
```

```
Hunk #1 succeeded at 333 (offset 13 lines).
```

```
Restarting udev... this may take a few seconds.
```

```
Starting udev: [ OK ]
```

```
Setting I/O Timeout (60s) for /dev/sda - SUCCESS!
```

For SUSE Linux Enterprise Server 10 or SUSE Linux Enterprise Server 11, a message similar to the following is displayed:

```
patching file /etc/udev/rules.d/50-udev-default.rules
```

```
Hunk #1 succeeded at 114 (offset 1 line).
```

```
Restarting udev ...this may take a few seconds.
```

```
Updating all available device nodes in /dev: done
```

3. Unmount the ISO image.

## Regenerate an SSL certificate for Virtual Storage Console

The SSL certificate is generated when you install (VSC). The distinguished name (DN) that is generated for the SSL certificate might not be a common name (CN) that the client machines recognize. By changing the keystore and private key passwords, you can regenerate the certificate and create a site-specific certificate.

### About this task

You can enable remote diagnostic using the maintenance console and generate site-specific certificate.

[NetApp Knowledgebase Answer 1075654: Virtual Storage Console 7.x: Implementing CA signed certificates](#)

### Steps

1. Log in to the maintenance console.
2. Enter 1 to access the Application Configuration menu.
3. In the Application Configuration menu, enter 3 to stop the VSC service.
4. Enter 7 to regenerate SSL certificate.

## Requirements for registering VSC in multiple vCenter Servers environment

If you are using Virtual Storage Console for VMware vSphere in an environment where a single VMware vSphere HTML5 client. is managing multiple vCenter Server instances, you must register one instance of VSC with each vCenter Server so that there is a 1:1 pairing between VSC and the vCenter Server. Doing this enables you to manage all of the servers running vCenter 6.0 or later in both linked mode and non-linked mode from a single vSphere HTML5 client.



If you want to use VSC with a vCenter Server, then you must have set up or registered one VSC instance for every vCenter Server instance that you want to manage. Each registered VSC instance must be of the same version.

Linked mode is installed automatically during the vCenter Server deployment. Linked mode uses Microsoft Active Directory Application Mode (ADAM) to store and synchronize data across multiple vCenter Server systems.

Using the vSphere HTML5 client to perform VSC tasks across multiple vCenter Servers requires the following:

- Each vCenter Server in the VMware inventory that you want to manage must have a single VSC server registered with it in a unique 1:1 pairing.

For example, you can have VSC server A registered to vCenter Server A, VSC server B registered to vCenter Server B, VSC server C registered to vCenter Server C, and so on.

You **cannot** have VSC server A registered to both vCenter Server A and vCenter Server B.

If a VMware inventory includes a vCenter Server that does not have a VSC server registered to it, but there are one or more vCenter Servers that are registered with VSC, then you can view the instances of VSC and perform VSC operations for the vCenter Servers that have VSC registered.

- You must have the VSC-specific View privilege for each vCenter Server that is registered to the single sign-on (SSO).

You must also have the correct RBAC permissions.

When you are performing a task that requires you to specify a vCenter Server, the **vCenter Server** drop-down box displays the available vCenter Servers in alphanumeric order. The default vCenter Server is always the first server in the drop-down list.

If the location of the storage is known (for example, when you use the **Provisioning** wizard and the datastore is on a host managed by a specific vCenter Server), the vCenter Server list is displayed as a read-only option. This happens only when you use the right-click option to select an item in the vSphere Web Client.

VSC warns you when you attempt to select an object that it does not manage.

You can filter storage systems based on a specific vCenter Server from the VSC summary page. A summary page appears for every VSC instance that is registered with a vCenter Server. You can manage the storage systems that are associated with a specific VSC instance and vCenter Server, but you should keep the registration information for each storage system separate if you are running multiple instances of VSC.

## Configure the VSC preferences files

The preferences files contain settings that control Virtual Storage Console for VMware vSphere operations. Under most circumstances, you do not have to modify the settings in these files. It is helpful to know which preference files (VSC) uses.

VSC has several preference files. These files include entry keys and values that determine how VSC performs various operations. The following are some of the preference files that VSC uses:

```
/opt/netapp/vscserver/etc/kamino/kaminoprefs.xml
```

/opt/netapp/vscserver/etc/vsc/vscPreferences.xml

You might have to modify the preferences files in certain situations. For example, if you use iSCSI or NFS and the subnet is different between your ESXi hosts and your storage system, you have to modify the preferences files. If you do not modify the settings in the preferences file, datastore provisioning fails because VSC cannot mount the datastore.

## Set IPv4 or IPv6

There is a new option added to the preference file `kaminoprefs.xml` that you can set to enable support for IPv4 or IPv6 for all storage systems added to VSC.

- The `default.override.option.provision.mount.datastore.address.family` parameter has been added to the `kaminoprefs.xml` preference file to set a preferred data LIF protocol for datastore provisioning.

This preference is applicable for all of the storage systems added to VSC.

- The values for the new option are `IPv4`, `IPv6`, and `NONE`.
- By default the value is set to `NONE`.

Value	Description
NONE	<ul style="list-style-type: none"><li>• Provisioning happens using the same IPv6 or IPv4 address type of data LIF as the type of cluster or management LIF used for adding the storage.</li><li>• If the same IPv6 or IPv4 address type of data LIF is not present in the , then the provisioning happens through the other type of data LIF, if available.</li></ul>
IPv4	<ul style="list-style-type: none"><li>• Provisioning happens using the IPv4 data LIF in the selected .</li><li>• If the does not have an IPv4 data LIF, then the provisioning happens through the IPv6 data LIF, if it is available in the .</li></ul>
IPv6	<ul style="list-style-type: none"><li>• Provisioning happens using the IPv6 data LIF in the selected .</li><li>• If the does not have an IPv6 data LIF, then the provisioning happens through the IPv4 data LIF, if it is available in the .</li></ul>

## Enable datastore mounting across different subnets

If you use iSCSI or NFS and the subnet is different between your ESXi hosts and your storage system, you have to modify the Virtual Storage Console for VMware vSphere preferences files. If you do not modify the preferences file, then datastore provisioning

fails because (VSC) cannot mount the datastore.

### About this task

When datastore provisioning fails, VSC logs the following error messages:

```
Unable to continue. No ip addresses found when cross-referencing kernel ip addresses and addresses on the controller.
```

```
Unable to find a matching network to NFS mount volume to these hosts."
```

### Steps

1. Log in to your vCenter Server instance.
2. Launch the maintenance console using your unified appliance virtual machine.

[Access the maintenance console options of the virtual appliance for VSC, VASA Provider, and SRA](#)

3. Enter 4 to access the **Support and Diagnostics** option.
4. Enter 2 to access the **Access Diagnostic Shell** option.
5. Enter `vi /opt/netapp/vscserver/etc/kamino/kaminoprefs.xml` to update the `kaminoprefs.xml` file.
6. Update the `kaminoprefs.xml` file.

If you use...	Do this...
iSCSI	Change the value of the entry key <code>default.allow.iscsi.mount.networks</code> from ALL to the value of your ESXi host networks.
NFS	Change the value of the entry key <code>default.allow.nfs.mount.networks</code> from ALL to the value of your ESXi host networks.

The preferences file includes sample values for these entry keys.



The value "ALL" does not mean all networks. "ALL" value enables all of the matching networks, between the host and the storage system, to be used for mounting datastores. When you specify host networks, then you can enable mounting only across the specified subnets.

7. Save and close the `kaminoprefs.xml` file.

### Access the maintenance console options of the virtual appliance for VSC, VASA Provider, and SRA

You can manage your application, system, and network configurations by using the maintenance console of the virtual appliance for Virtual Storage Console (VSC), VASA Provider, and Storage Replication Adapter (SRA). You can change your administrator password and maintenance password. You can also generate support bundles, set

different log levels, view and manage TLS configurations, and start remote diagnostics.


### Before you begin

You must have installed VMware tools after deploying the virtual appliance for VSC, VASA Provider, and SRA.

### About this task

- You must use “maint” as the user name and the password you configured during deployment to log in to the maintenance console of the virtual appliance for VSC, VASA Provider, and SRA.
- You must set a password for the “diag” user while enabling remote diagnostics.

### Steps

1. Access the **Summary** tab of your deployed virtual appliance.
2. Click  to start the maintenance console.

You can access the following maintenance console options:

- **Application Configuration**

The following options are available:

- Display server status summary
- Start Virtual Storage Console service
- Stop Virtual Storage Console service
- Start VASA Provider and SRA service
- Stop VASA Provider and SRA service
- Change 'administrator' user password
- Re-generate certificates
- Hard reset keystore and certificates
- Hard reset database
- Change LOG level for Virtual Storage Console service
- Change LOG level for VASA Provider and SRA service
- Display TLS configuration
- Enable TLS protocol
- Disable TLS protocol

- **System Configuration**

The following options are available:

- Reboot virtual machine
- Shutdown virtual machine
- Change 'maint' user password
- Change time zone
- Change NTP server

You can provide an IPv6 address for your NTP server.

- Enable/Disable SSH Access
- Increase jail disk size (/jail)
- Upgrade
- Install VMware Tools

#### ◦ **Network Configuration**

The following options are available:

- Display IP address settings
- Change IP address settings

You can use this option to change the IP address post deployment to IPv6.

- Display domain name search settings
- Change domain name search settings
- Display static routes
- Change static routes

You can use this option to add an IPv6 route.

- Commit changes
- Ping a host

You can use this option to ping to an IPv6 host.

- Restore default settings

#### ◦ **Support and Diagnostics**

The following options are available:

- Generate support bundle
- Access diagnostic shell
- Enable remote diagnostic access

### **Related information**

[VSC and VASA Provider log files](#)

## **Change the administrator password**

You can change the administrator password of the virtual appliance for VSC, VASA Provider, and SRA post deployment using the maintenance console.

### **Steps**

1. From the vCenter Server, open a console to the virtual appliance for VSC, VASA Provider, and SRA.
2. Log in as the maintenance user.



3. Enter 1 in the maintenance console to select **Application Configuration** .
4. Enter 6 to select **Change 'administrator' user password**.
5. Enter a password with minimum eight characters and maximum 63 characters.
6. Enter *y* in the confirmation dialog box.

## Configure high availability for the virtual appliance for VSC, VASA Provider, and SRA

The virtual appliance for Virtual Storage Console (VSC), VASA Provider, and Storage Replication Adapter (SRA) supports a (HA) configuration to help provide uninterrupted functionality of VSC, VASA Provider, and SRA during failure.

The virtual appliance for VSC, VASA Provider, and SRA relies on the VMware vSphere (HA) feature and vSphere fault tolerance (FT) feature to provide . (HA) solution provides for rapid recovery from outages caused by:

- Host failure
- Network failure
- Virtual machine failure (Guest OS failure)
- Application (VSC, VASA Provider, and SRA) crash

No additional configuration is required on the virtual appliance to provide . Only the vCenter Server and ESXi hosts must be configured with the VMware vSphere HA feature or the vSphere FT feature based on their requirements. Both HA and FT require clustered hosts together with shared storage. FT has additional requirements and limitations.

In addition to the VMware vSphere HA solution and vSphere FT solution, the virtual appliance also helps keep the VSC, VASA Provider, and SRA services running at all times. The virtual appliance watchdog process periodically monitors all three services, and restarts them automatically when any kind of failure is detected. This helps to prevent application failures.



vCenter HA is not supported by virtual appliance for VSC, VASA Provider, and SRA.

### VMware vSphere HA

You can configure your vSphere environment where the virtual appliance for Virtual Storage Console (VSC), VASA Provider, and Storage Replication Adapter (SRA) is deployed for (HA). The VMware HA feature provides failover protection from hardware failures and operating system failures in virtual environments.

The VMware HA feature monitors virtual machines to detect operating system failures and hardware failures. When a failure is detected, the VMware HA feature restarts the virtual machines on the other physical servers in the resource pool. Manual intervention is not required when a server failure is detected.

The procedure to configure VMware HA depend on the version of your vCenter Server. For example, you can use the following reference link and select the required vCenter Server version to view the steps to configure VMware HA.

[VMware vSphere Documentation: Creating and Using vSphere HA Clusters](#)

## VMware vSphere Fault Tolerance

The VMware vSphere Fault Tolerance (FT) feature provides (HA) at a higher level and enables you to protect virtual machines without any loss of data or connections. You must enable or disable vSphere FT for the virtual appliance for VSC, VASA Provider, and SRA from your vCenter Server.

Ensure your vSphere license supports FT with the number of vCPUs needed for the virtual appliance in your environment (at least 2 vCPUs; 4 vCPUs for large scale environments).

vSphere FT enables virtual machines to operate continuously even during server failures. When vSphere FT is enabled on a virtual machine, a copy of the primary virtual machine is automatically created on another host (the secondary virtual machine) that is selected by Distributed Resource Scheduler (DRS). If DRS is not enabled, the target host is selected from the available hosts. vSphere FT operates the primary virtual machine and secondary virtual machine in lockstep mode, with each mirroring the execution state of the primary virtual machine to the secondary virtual machine.

When there is a hardware failure that causes the primary virtual machine to fail, the secondary virtual machine immediately picks up where the primary virtual machine stopped. The secondary virtual machine continues to run without any loss of network connections, transactions, or data.

Your system must meet the CPU requirements, virtual machine limit requirements, and licensing requirements for configuring vSphere FT for your vCenter Server instance.

The procedure to configure HA depend on the version of your vCenter Server. For example, you can use the following reference link and select the required vCenter Server version to view the steps to configure HA.

[VMware vSphere Documentation: Fault Tolerance Requirements, Limits, and Licensing](#)

## MetroCluster configurations supported by the virtual appliance for VSC, VASA Provider, and SRA

The virtual appliance for Virtual Storage Console (VSC), VASA Provider, and Storage Replication Adapter (SRA) supports environments that use MetroCluster IP and FC configurations for ONTAP. Most of this support is automatic. However, you might notice a few differences when you use a MetroCluster environment with VSC and VASA Provider.

### MetroCluster configurations and VSC

You must ensure that VSC discovers the storage system controllers at the primary site and the secondary site. Typically, VSC automatically discovers storage controllers. If you are using a cluster management LIF, then it is a good practice to verify that VSC has discovered the clusters at both sites. Otherwise, you can manually add the storage controllers to VSC. You can also modify the user name and password pairs that VSC uses to connect to the storage controllers.

When a switchover occurs, the on the secondary site take over. These have the “-mc” suffix appended to their names. If a switchover operation occurs while you are performing operations such as provisioning a datastore, the name of the where the datastore resides is changed to include the “-mc” suffix. This suffix is dropped when the switchback occurs, and the on the primary site resume control.



If you have added direct with MetroCluster configuration to VSC, then after switchover, the change in the SVM name (the addition of the “-mc” suffix) is not reflected. All other switchover operations continue to execute normally.

When a switchover or switchback occurs, VSC might take a few minutes to automatically detect and discover the clusters. If this happens while you are performing a VSC operation such as provisioning a datastore, you might experience a delay.

### **MetroCluster configurations and VASA Provider**

VASA Provider automatically supports environments that use MetroCluster configurations. The switchover is transparent in VASA Provider environments. You cannot add direct to VASA Provider.



VASA Provider does not append the “-mc” suffix to the names of the on the secondary site after a switchover.

### **MetroCluster configurations and SRA**

SRA does not support MetroCluster configurations.

## **Configure your Virtual Storage Console for VMware vSphere storage system environment**

Virtual Storage Console for VMware vSphere provides a single mechanism to discover storage systems and to set the storage credentials. The credentials provide the ONTAP permissions that are required to enable Virtual Storage Console (VSC) users to perform tasks by using the storage systems.

Before VSC can display and manage the storage resources, VSC must discover the storage systems. As part of the discovery process, you must supply the ONTAP credentials for your storage systems. These are the privileges (or roles) that are associated with the user name and password pair that is assigned to each storage system. These user name and password pairs use ONTAP role-based access control (RBAC) and must be set up from within ONTAP. You cannot change these credentials from within VSC. You can define ONTAP RBAC roles by using .



If you log in as an administrator, you automatically have all of the privileges for that storage system.

When you add a storage system to VSC, you must supply an IP address for the storage system and the user name and password pair that is associated with that system. You can set up default credentials that VSC will use during the storage system discovery process, or you can manually enter credentials when the storage system is discovered. The details of the storage system that is added to VSC are automatically pushed to the extensions that you enable in your deployment. You do not have to manually add storage to VASA Provider and Storage Replication Adapter (SRA). Both VSC and SRA support the addition of credentials at the cluster level and level. VASA Provider supports only cluster-level credentials for adding storage systems.

If your environment includes multiple vCenter Server instances, when you add a storage system to VSC from the Storage Systems page, the Add Storage System dialog box displays a vCenter Server box where you can specify to which vCenter Server instance the storage system is to be added. If you add a storage system by right-clicking a datacenter name, you do not have the option to specify a vCenter Server instance because the server is already associated with that datacenter.

Discovery happens in one of the following ways. In each case, you must supply credentials for any newly discovered storage system.

- When the VSC service starts, VSC begins its automatic background discovery process.
- You can click the **REDISCOVER All** button in the Storage Systems page, or on a host or datacenter to select it from the **Actions** menu (**Actions > Netapp VSC > Update Host and Storage Data**). You can also click **DISCOVER** on the Getting Started tab of Overview section.

All of the VSC features require specific permissions to perform tasks. You can limit what users can do based on the credentials that are associated with the ONTAP role. All of the users that have the same storage system user name and password pair share the same set of storage system credentials and can perform the same operations.

## Set default credentials for storage systems

You can use Virtual Storage Console for VMware vSphere to set default credentials for a storage system in your vCenter Server.

### Before you begin

You must have selected the vCenter Server that you want to use for creating default credentials.

### About this task

If you set up default credentials for storage systems, (VSC) uses these credentials to log in to a storage system that VSC has just discovered. If the default credentials do not work, you must manually log in to the storage system. VSC and SRA support addition of storage system credentials at the cluster level or the level. But VASA Provider will only work with cluster level credentials.

### Steps

1. On the VSC **Home** page, click **Settings > Administrative Settings > Configure Default Credentials for Storage System**.
2. In the **Storage System Default Credentials** dialog box, enter the user name and password for the storage system.

Storage controller credentials are assigned in ONTAP based on the user name and password pair. The storage controller credentials can either be the administrator account or a custom account that uses role-based access control (RBAC).

You cannot use VSC to change the roles that are associated with the user name and password pair of the storage controller. To modify or create a new ONTAP user role for use with the virtual appliance for VSC, VASA Provider, and SRA, you can use System Manager.

See the “Configuring user roles and privileges” section in the *Virtual Storage Console, VASA Provider, and Storage Replication Adapter for VMware® vSphere Deployment and Setup Guide For 9.7 Release*.

3. Click **OK** to save the default credentials.

### After you finish

If you updated the storage system credentials because a storage system reported “Authentication Failure” status, you should click the **REDISCOVER ALL** option available on the Storage Systems page. When you do this, VSC tries to connect to the storage system by using the new credentials.

## Add storage systems to VSC

You can manually add storage system to Virtual Storage Console (VSC).

### About this task

Each time you start (VSC) or select the **REDISCOVER All** option, VSC automatically discovers the available storage systems.

### Steps

1. Add a storage system to VSC by using the VSC home page:
  - Click **Storage Systems > Add**.
  - Click **Overview > Getting Started**, and then click **ADD** button under **Add Storage System**.
2. In the **Add Storage System** dialog box, enter the management IP address and credentials for that storage system.

You can also add storage systems using the IPv6 address of the cluster or . You can also change the defaults for TLS and the port number in this dialog box.

When you add storage from the VSC **Storage System** page, you must also specify the vCenter Server instance where the storage will be located. The **Add Storage System** dialog box provides a drop-down list of the available vCenter Server instances. VSC does not display this option if you are adding storage to a datacenter that is already associated with a vCenter Server instance.

3. Click **OK** after you have added all of the required information.

## Discover storage systems and hosts

When you first run (VSC) in a vSphere Client, VSC discovers the ESXi hosts, their LUNs and NFS exports, and the NetApp storage systems that own those LUNs and exports.

### Before you begin

- All of the ESXi hosts must be powered on and connected.
- All the to be discovered must be running, and each cluster node must have at least one data LIF configured for the storage protocol in use (NFS, iSCSI or FC).

### About this task

You can discover new storage systems or update information about existing storage systems to obtain the latest capacity and configuration information at any time. You can also modify the credentials that VSC uses to log in to the storage systems.

While discovering the storage systems, VSC collects information from the ESXi hosts that are managed by the vCenter Server instance.

### Steps

1. From the vSphere Client **Home** page, select **Hosts and Clusters**.
2. Right-click the required datacenter, and then select **NetApp VSC > Update Host and Storage Data**.

VSC displays a Confirm dialog box that informs you that this operation might take a long time.

3. Click **OK**.

4. Select the discovered storage controllers that have the status “Authentication Failure”, and then click **ACTIONS › Modify**.
5. Fill in the required information in the **Modify Storage System** dialog box.
6. Repeat steps 4 and 5 for all storage controllers with “Authentication Failure” status.

### After you finish

After the discovery process is complete, perform the following:

- Use VSC to configure ESXi host settings for hosts that display the Alert icon in the **Adapter Settings** column, the **MPIO Settings** column, or the **NFS Settings** column.
- Provide the storage system credentials.

## Refresh the storage system display

You can use the update feature that is provided by Virtual Storage Console for VMware vSphere to refresh the information about storage systems and to force Virtual Storage Console (VSC) to discover storage systems.

### About this task

The “refresh” option is useful if you changed the default credentials for the storage systems after receiving an authentication error. You should always perform an update operation if you changed the storage system credentials after the storage system reported an “Authentication Failure Status”. During the update operation, VSC tries to connect to the storage system by using the new credentials.

Depending on your system setup, this task can take a long time to complete.

### Steps

1. On the VMware vSphere Client **Home** page, click **Storage Systems**.
2. Start the update:

If this location is...	Click...
Virtual Storage Console	The <b>REDISCOVER ALL</b> icon.
Datacenter	Right-click the datacenter, and then click <b>NetApp VSC › Update Host and Storage Data</b> .

3. In the **Update Host and Storage Data** dialog box, click **OK**.

The discovery might take few minutes depending on the number of hosts and storage systems in your datacenter. This discovery operation works in the background.

4. Click **OK** in the **Success** dialog box.

## vCenter Server role-based access control features in VSC for VMware vSphere

vCenter Server provides role-based access control (RBAC) that enables you to control

access to vSphere objects. In Virtual Storage Console for VMware vSphere, vCenter Server RBAC works with ONTAP RBAC to determine which VSC tasks a specific user can perform on objects on a specific storage system.

To successfully complete a task, you must have the appropriate vCenter Server RBAC permissions. During a task, VSC checks a user's vCenter Server permissions before checking the user's ONTAP privileges.

You can set the vCenter Server permissions on the root object (also known as the root folder). You can then refine the security by restricting child entities that do not need those permissions.

## Components of vCenter Server permissions

The vCenter Server recognizes permissions, not privileges. Each vCenter Server permission consists of three components.

The vCenter Server has the following components:

- One or more privileges (the role)

The privileges define the tasks that a user can perform.

- A vSphere object

The object is the target for the tasks.

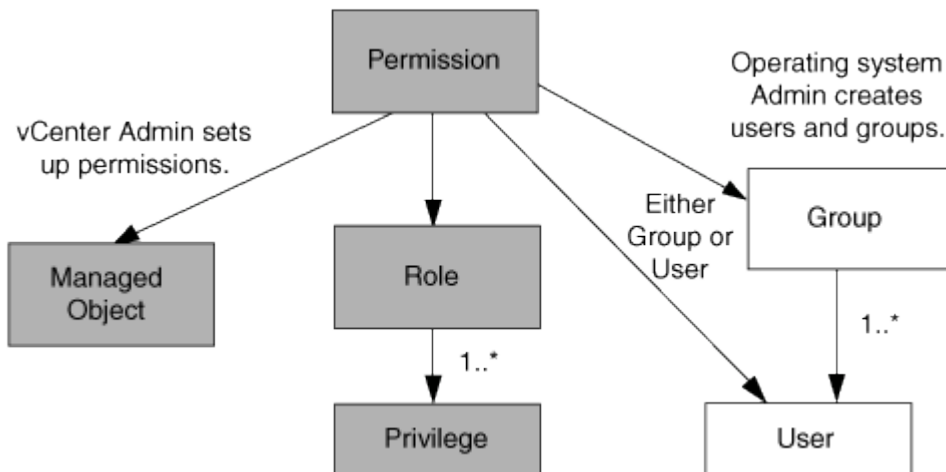
- A user or group

The user or group defines who can perform the task.

As the following diagram illustrates, you must have all three elements in order to have a permission.



In this diagram, the gray boxes indicate components that exist in the vCenter Server, and the white boxes indicate components that exist in the operating system where the vCenter Server is running.



## Privileges

Two kinds of privileges are associated with Virtual Storage Console for VMware vSphere:

- Native vCenter Server privileges

These privileges come with the vCenter Server.

- VSC-specific privileges

These privileges are defined for specific VSC tasks. They are unique to VSC.

VSC tasks require both VSC-specific privileges and vCenter Server native privileges. These privileges constitute the “role” for the user. A permission can have multiple privileges. These privileges are for a user that is logged into the vCenter Server.



To simplify working with vCenter Server RBAC, VSC provides several standard roles that contain all the VSC-specific and native privileges that are required to perform VSC tasks.

If you change the privileges within a permission, the user that is associated with that permission should log out, and then log in to enable the updated permission.

Privilege	Roles	Tasks
<b>NetApp Virtual Storage Console</b> › <b>View</b>	<ul style="list-style-type: none"><li>• VSC Administrator</li><li>• VSC Provision</li><li>• VSC Read-Only</li></ul>	All the VSC and VASA Provider specific tasks require the View Privilege.
<b>NetApp Virtual Storage Console</b> › <b>Policy Based Management</b> › <b>Management</b> or <b>privilege.nvpfVSC.VASAGroup.c</b> <b>om.netapp.nvpf.label</b> › <b>Management</b>	VSC Administrator	VSC and VASA Provider tasks related to storage capability profiles and threshold settings.

## vSphere objects

Permissions are associated with vSphere objects, such as the vCenter Server, ESXi hosts, virtual machines, datastores, datacenters, and folders. You can assign permissions to any vSphere object. Based on the permission that is assigned to a vSphere object, the vCenter Server determines who can perform which tasks on that object. For VSC specific tasks, permissions are assigned and validated only at the root-folder level (vCenter Server) and not on any other entity. Except for VAAI plugin operation, where permissions are validated against the concerned ESXi .

## Users and groups

You can use Active Directory (or the local vCenter Server machine) to set up users and groups of users. You can then use vCenter Server permissions to grant access to these users or groups to enable them to perform specific VSC tasks.





These vCenter Server permissions apply to VSC vCenter users, not to VSC administrators. By default, VSC administrators have full access to the product and do not require permissions assigned to them.

Users and groups do not have roles assigned to them. They gain access to a role by being part of a vCenter Server permission.

## Key points about assigning and modifying permissions for vCenter Server

There are several key points to keep in mind when you are working with vCenter Server permissions. Whether a Virtual Storage Console for VMware vSphere task succeeds can depend on where you assigned a permission, or what actions a user took after a permission was modified.

### Assigning permissions

You only need to set up vCenter Server permissions if you want to limit access to vSphere objects and tasks. Otherwise, you can log in as an administrator. This login automatically allows you to access all vSphere objects.

Where you assign a permission determines the VSC tasks that a user can perform.

Sometimes, to ensure the completion of a task, you must assign the permission at a higher level, such as the root object. This is the case when a task requires a privilege that does not apply to a specific vSphere object (for example, tracking the task) or when a required privilege applies to a non-vSphere object (for example, a storage system).

In these cases, you can set up a permission so that it is inherited by the child entities. You can also assign other permissions to the child entities. The permission assigned to a child entity always overrides the permission inherited from the parent entity. This means that you can assign permissions to a child entity as a way to restrict the scope of a permission that was assigned to a root object and inherited by the child entity.



Unless your company's security policies require more restrictive permissions, it is a good practice to assign permissions to the root object (also referred to as the root folder).

### Permissions and non-vSphere objects

The permission that you create are applied to a non-vSphere object. For example, a storage system is not a vSphere object. If a privilege applies to a storage system, you must assign the permission containing that privilege to the VSC root object because there is no vSphere object to which you can assign it.

For example, any permission that includes a privilege such as the VSC privilege "Add/Modify/Skip storage systems" must be assigned at the root object level.

### Modifying permissions

You can modify one permission at any time.

If you change the privileges within a permission, the user associated with that permission should log out and then log back in to enable the updated permission.

## Standard roles packaged with the virtual appliance for VSC, VASA Provider, and SRA

To simplify working with vCenter Server privileges and role-based access control (RBAC), (VSC) provides standard VSC roles that enable you to perform key VSC tasks. There is also a read-only role that enables you to view VSC information, but not perform any tasks.

The standard VSC roles have both the required VSC-specific privileges and the native vCenter Server privileges that are required for users to perform VSC tasks. In addition, the roles are set up so that they have the required privileges across all supported versions of the vCenter Server.

As an administrator, you can assign these roles to users, as required.



When you upgrade VSC to the latest version, the standard roles are automatically upgraded to work with the new version of VSC.

You can view the VSC standard roles by clicking **Roles** on the vSphere Client **Home** page.

The roles that VSC provides enable you to perform the following tasks:

Role	Description
VSC Administrator	Provides all of the native vCenter Server privileges and VSC-specific privileges that are required to perform all VSC tasks.
VSC Read-only	Provides read-only access to VSC.  These users cannot perform any VSC actions that are access-controlled.
VSC Provision	Provides all of the native vCenter Server privileges and VSC-specific privileges that are required to provision storage.  You can perform the following tasks: <ul style="list-style-type: none"><li>• Create new datastores</li><li>• Destroy datastores</li><li>• View information about storage capability profiles</li></ul>

### Guidelines for using VSC standard roles

When you work with standard Virtual Storage Console for VMware vSphere roles, there are certain guidelines you should follow.

You should not directly modify the standard roles. If you do, VSC will overwrite your changes each time you upgrade VSC. The installer updates the standard role definitions each time you upgrade VSC. Doing this ensures that the roles are current for your version of VSC as well as for all supported versions of the vCenter

Server.

You can, however, use the standard roles to create roles that are tailored to your environment. To do this, you should copy the VSC standard role and then edit the copied role. By creating a new role, you can maintain this role even when you restart or upgrade the VSC Windows service.

Some of the ways that you might use the VSC standard roles include the following:

- Use the standard VSC roles for all VSC tasks.

In this scenario, the standard roles provide all the privileges a user needs to perform the VSC tasks.

- Combine roles to expand the tasks a user can perform.

If the standard VSC roles provide too much granularity for your environment, you can expand the roles by creating higher-level groups that contain multiple roles.

If a user needs to perform other, non-VSC tasks that require additional native vCenter Server privileges, you can create a role that provides those privileges and add it to the group also.

- Create more fine-grained roles.

If your company requires that you implement roles that are more restrictive than the standard VSC roles, you can use the VSC roles to create new roles.

In this case, you would clone the necessary VSC roles and then edit the cloned role so that it has only the privileges your user requires.

## Privileges required for VSC tasks

Different Virtual Storage Console for VMware vSphere tasks require different combinations of privileges specific to (VSC) and native vCenter Server privileges.

Information about the privileges required for VSC tasks is available in the NetApp Knowledgebase article 1032542.

[How to configure RBAC for Virtual Storage Console](#)

### Product-level privilege required by VSC for VMware vSphere

To access the Virtual Storage Console for VMware vSphere GUI, you must have the product-level, VSC-specific View privilege assigned at the correct vSphere object level. If you log in without this privilege, VSC displays an error message when you click the NetApp icon and prevents you from accessing VSC.

The following information describes the VSC product-level View privilege:

Privilege	Description	Assignment level
View	You can access the VSC GUI. This privilege does not enable you to perform tasks within VSC. To perform any VSC tasks, you must have the correct VSC-specific and native vCenter Server privileges for those tasks.	<p>The assignment level determines which portions of the UI you can see.</p> <p>Assigning the View privilege at the root object (folder) enables you to enter VSC by clicking the NetApp icon.</p> <p>You can assign the View privilege to another vSphere object level; however, doing that limits the VSC menus that you can see and use.</p> <p>The root object is the recommended place to assign any permission containing the View privilege.</p>

### ONTAP role-based access control for the virtual appliance for VSC, VASA Provider, and SRA

ONTAP role-based access control (RBAC) enables you to control access to specific storage systems and to control the actions that a user can perform on those storage systems. In Virtual Storage Console for VMware vSphere, ONTAP RBAC works with vCenter Server RBAC to determine which Virtual Storage Console (VSC) tasks a specific user can perform on the objects on a specific storage system.

VSC uses the credentials (user name and password) that you set up within VSC to authenticate each storage system and to determine which storage operations can be performed on that storage system. VSC uses one set of credentials for each storage system. These credentials determine which VSC tasks can be performed on that storage system; in other words, the credentials are for VSC, not for an individual VSC user.

ONTAP RBAC applies only to accessing storage systems and performing VSC tasks that are related to storage, such as provisioning virtual machines. If you do not have the appropriate ONTAP RBAC privileges for a specific storage system, you cannot perform any tasks on a vSphere object that is hosted on that storage system. You can use ONTAP RBAC in conjunction with the VSC-specific privileges to control which VSC tasks a user can perform:

- Monitoring and configuring storage or vCenter Server objects residing on a storage system
- Provisioning vSphere objects residing on a storage system

Using ONTAP RBAC with the VSC-specific privileges provides a storage-oriented layer of security that the storage administrator can manage. As a result, you have more fine-grained access control than what either ONTAP RBAC alone or vCenter Server RBAC alone supports. For example, with vCenter Server RBAC, you can allow vCenterUserB to provision a datastore on storage while preventing vCenterUserA from provisioning datastores. If the storage system credentials for a specific storage system do not support the creation of storage, then neither vCenterUserB nor vCenterUserA can provision a datastore on that storage system.

When you initiate a VSC task, VSC first verifies whether you have the correct vCenter Server permission for that task. If the vCenter Server permission is not sufficient to allow you to perform the task, VSC does not have

to check the ONTAP privileges for that storage system because you did not pass the initial vCenter Server security check. As a result, you cannot access the storage system.

If the vCenter Server permission is sufficient, VSC then checks the ONTAP RBAC privileges (your ONTAP role) that are associated with the storage system credentials (the user name and password) to determine whether you have sufficient privileges to perform the storage operations that are required by that VSC task on that storage system. If you have the correct ONTAP privileges, you can access the storage system and perform the VSC task. The ONTAP roles determine the VSC tasks that you can perform on the storage system.

Each storage system has one set of ONTAP privileges associated with it.

Using both ONTAP RBAC and vCenter Server RBAC provides the following benefits:

- Security

The administrator can control which users can perform which tasks at a fine-grained vCenter Server object level and at a storage system level.

- Audit information

In many cases, VSC provides an audit trail on the storage system that enables you to track events back to the vCenter Server user who performed the storage modifications.

- Usability

You can maintain all of the controller credentials in one place.

## **Recommended ONTAP roles when using VSC for VMware vSphere**

You can set up several recommended ONTAP roles for working with Virtual Storage Console for VMware vSphere and role-based access control (RBAC). These roles contain the ONTAP privileges that are required to perform the required storage operations that are executed by the (VSC) tasks.

To create new user roles, you must log in as an administrator on storage systems running ONTAP. You can create ONTAP roles using one of the following:

- 9.7 or later

[Configure user roles and privileges](#)

- RBAC User Creator for ONTAP tool (if using ONTAP 9.6 or earlier)

[RBAC User Creator tool for VSC, VASA Provider and Storage Replication Adapter 7.0 for VMware vSphere](#)

Each ONTAP role has an associated user name and password pair, which constitute the credentials of the role. If you do not log in by using these credentials, you cannot access the storage operations that are associated with the role.

As a security measure, the VSC-specific ONTAP roles are ordered hierarchically. This means that the first role is the most restrictive role and has only the privileges that are associated with the most basic set of VSC storage operations. The next role includes both its own privileges and all of the privileges that are associated with the previous role. Each additional role is less restrictive with regard to the supported storage operations.

The following are some of the recommended ONTAP RBAC roles when using VSC. After you create these roles, you can assign the roles to users who have to perform tasks related to storage, such as provisioning virtual machines.

1. Discovery

This role enables you to add storage systems.

2. Create Storage

This role enables you to create storage. This role also includes all of the privileges that are associated with the Discovery role.

3. Modify Storage

This role enables you to modify storage. This role also includes all of the privileges that are associated with the Discovery role and the Create Storage role.

4. Destroy Storage

This role enables you to destroy storage. This role also includes all of the privileges that are associated with the Discovery role, the Create Storage role, and the Modify Storage role.

If you are using VASA Provider for ONTAP, you should also set up a policy-based management (PBM) role. This role enables you to manage storage by using storage policies. This role requires that you also set up the “Discovery” role.

### **How to configure ONTAP role-based access control for VSC for VMware vSphere**

You must configure ONTAP role-based access control (RBAC) on the storage system if you want to use role-based access control with Virtual Storage Console for VMware vSphere (VSC). You can create one or more custom user accounts with limited access privileges with the ONTAP RBAC feature.

VSC and SRA can access storage systems at either the cluster level or the level. If you are adding storage systems at the cluster level, then you must provide the credentials of the admin user to provide all of the required capabilities. If you are adding storage systems by directly adding details, you must be aware that the “vsadmin” user does not have all of the required roles and capabilities to perform certain tasks.

VASA Provider can access storage systems only at the cluster level. If VASA Provider is required for a particular storage controller, then the storage system must be added to VSC at the cluster level even if you are using VSC or SRA.

To create a new user and to connect a cluster or an to VSC, VASA Provider, and SRA, you should perform the following:

- Create a cluster administrator or an administrator role

You can use one of the following to create these roles:

- ONTAP System Manager 9.7 or later



#### [Configure user roles and privileges](#)

- RBAC User Creator for ONTAP tool (if using ONTAP 9.6 or earlier)

[RBAC User Creator tool for VSC, VASA Provider and Storage Replication Adapter 7.0 for VMware vSphere](#)

- Create users with the role assigned and the appropriate application set using ONTAP

You require these storage system credentials to configure the storage systems for VSC. You can configure storage systems for VSC by entering the credentials in VSC. Each time you log in to a storage system with these credentials, you will have permissions to the VSC functions that you had set up in ONTAP while creating the credentials.

- Add the storage system to VSC and provide the credentials of the user that you just created

#### **VSC roles**

VSC classifies the ONTAP privileges into the following set of VSC roles:

- Discovery

Enables the discovery of all of the connected storage controllers

- Create Storage

Enables the creation of volumes and logical unit number (LUNs)

- Modify Storage

Enables the resizing and deduplication of storage systems

- Destroy Storage

Enables the destruction of volumes and LUNs

#### **VASA Provider roles**

You can create only Policy Based Management at the cluster level. This role enables policy-based management of storage using storage capabilities profiles.

#### **SRA roles**

SRA classifies the ONTAP privileges into a SAN or NAS role at either the cluster level or the level. This enables users to run SRM operations.



You must refer to the knowledge base articles if you want to manually configure roles and privileges using ONTAP commands.

- [VSC, VASA, and SRA 7.0 ONTAP RBAC Configuration](#)

- [Roll up of all commands for VSC and SRA for SVM level](#)

VSC performs an initial privilege validation of ONTAP RBAC roles when you add the cluster to VSC. If you have added a direct storage IP, then VSC does not perform the initial validation. VSC checks and enforces the privileges later in the task workflow.

## Configure user roles and privileges

You can configure new user roles for managing storage systems using the JSON file provided with the virtual appliance for VSC, VASA Provider, and SRA and ONTAP System Manager.

### Before you begin

- You should have downloaded the ONTAP Privileges file from the virtual appliance for VSC, VASA Provider, and SRA using `https://{virtual_appliance_IP}:9083/vsc/config/VSC_ONTAP_User_Privileges.zip`.
- You should have configured ONTAP 9.7 System Manager.
- You should have logged in with administrator privileges for the storage system.

### steps

1. Unzip the downloaded `https://{virtual_appliance_IP}:9083/vsc/config/VSC_ONTAP_User_Privileges.zip` file.
2. Access ONTAP System Manager.
3. Click **CLUSTER > Settings > Users and Roles**.
4. Click **Add User**.
5. In the **Add User** dialog box, select **Virtualization products**.
6. Click **Browse** to select and upload the ONTAP Privileges JSON file.

The **PRODUCT** field is auto populated.

7. Select the required capability from the **PRODUCT CAPABILITY** drop-down menu.

The **ROLE** field is auto populated based on the product capability selected.

8. Enter the required username and password.
9. Select the privileges (Discovery, Create Storage, Modify Storage, Destroy Storage) required for the user, and then click **Add**.

### Results

The new role and user is added and you can see the detailed privileges under the role that you have configured.

## Configure Storage Replication Adapter for disaster recovery

If you want to configure your vCenter Server for disaster recovery, you must enable Storage Replication Adapter (SRA) after you deploy the virtual appliance for Virtual Storage Console (VSC), VASA Provider, and Storage Replication Adapter (SRA). The



deployment of the virtual appliance installs VSC by default. You must enable SRA for your vCenter Server after the deployment of the virtual appliance.

#### Related information

[Enable Storage Replication Adapter](#)

## Configure Storage Replication Adapter for SAN environment

You must set up the storage systems before running Storage Replication Adapter (SRA) for Site Recovery Manager (SRM).

#### Before you begin

You must have installed the following programs on the protected site and the recovery site:

- SRM

Documentation about installing SRM is on the VMware site.

[VMware Site Recovery Manager Documentation](#)

- SRA

The adapter is installed either on SRM.

#### Steps

1. Verify that the primary ESXi hosts are connected to the LUNs in the primary storage system on the protected site.
2. Verify that the LUNS are in igroups that have the **ostype** option set to *vmware* on the primary storage system.
3. Verify that the ESXi hosts at the recovery site have appropriate FC or iSCSI connectivity to the .

You can do this either by verifying that the ESXi hosts have local LUNs connected on the or by using the `fcv show initiators` command or the `iscsi show initiators` command on the .

## Configure Storage Replication Adapter for NAS environment

You must configure the storage systems before running Storage Replication Adapter (SRA) for VMware vCenter Site Recovery Manager (SRM).

#### Before you begin

You must have installed the following programs on the protected site and the recovery site:

- SRM

Documentation about installing SRM can be found on the VMware site.

[VMware Site Recovery Manager Documentation](#)

- SRA

The adapter is installed on SRM and the SRA server.

### Steps

1. Verify that the datastores at the protected site contain virtual machines that are registered with vCenter Server.
2. Verify that the ESXi hosts at the protected site have mounted the NFS exports volumes from the .
3. Verify that valid addresses such as the IP address, host name, or FQDN on which the NFS exports are present are specified in the **NFS Addresses** field when using the **Array Manager** wizard to add arrays to SRM.
4. Use the `ping` command on each ESXi host at the recovery site to verify that the host has a VMkernel port that can access the IP addresses that are used to serve NFS exports from the .

### [NetApp Support](#)

## Configuration of Storage Replication Adapter for highly scaled environment

You must configure the storage timeout intervals per the recommended settings for Storage Replication Adapter (SRA) to perform optimally in highly scaled environments.

### Storage Provider settings

- You must increase the value of the `StorageProvider.resignatureTimeout` setting from 900 seconds to 12000 seconds.
- You must enable the `StorageProvider.autoResignatureMode` option.

See VMware documentation for more information on modifying Storage Provider settings.

### [VMware vSphere Documentation: Change Storage Provider Settings](#)

### Storage settings

You must set the value of the `storage.commandTimeout` timeout interval for highly scaled environments to 12,000 seconds.



The timeout interval specified is the maximum value. You do not need to wait for the maximum timeout to be reached. Most commands finish within the set maximum timeout interval.

### [NetApp Knowledgebase Answer 1001111: NetApp Storage Replication Adapter 4.0/7.X for ONTAP Sizing Guide](#)

VMware documentation on modifying SAN Provider settings has more information.

### [Vmware Site Recovery Manager Documentation: Change Storage Settings](#)

## Troubleshoot issues with the virtual appliance for VSC, VASA Provider, and SRA

If you encounter unexpected behavior during the installation or configuration of the virtual appliance for Virtual Storage Console (VSC), VASA Provider, and Storage Replication

Adapter (SRA), then you can follow specific troubleshooting procedures to identify and resolve the cause of such issues.

### Clean the vSphere cached downloaded plug-in packages

If plug-ins are not updated automatically after deploying or upgrading the virtual appliance for VSC, VASA Provider, and SRA, you should clean up the cached download plug-in packages on the browser and on the vCenter Server to resolve vCenter Server plug-in issues.

#### Steps

1. Logout from your existing vSphere web client or vSphere Client.
2. Remove the browser cache.
3. Remove the vSphere Client cached plug-in packages.

If you are using...	Perform the following...
Windows vCenter server	<p>Remove the following folders com.netapp.vasa.vvol.webclient-x.x.x.xxxx, com.netapp.nvpf.webclient-x.x.x.xxxx, and com.netapp.vsch5-x.x.x.xxxx located at:</p> <ul style="list-style-type: none"><li>• vSphere Web Client path: C:\ProgramData\VMware\vCenterServer\cfg\vsphere-client\vc-packages\vsphere-client-serenity</li><li>• vSphere Client(HTML5) path: C:\ProgramData\VMware\vCenterServer\cfg\vsphere-ui\vc-packages\vsphere-client-serenity</li></ul>

If you are using...	Perform the following...
VCSA	<p>a. SSH into the VCSA appliance.</p> <p>b. Change directories to the vCenter web client UI extensions directory using <code>cd /etc/vmware/vsphere-client/vc-packages/vsphere-client-serenity</code></p> <p>c. Remove the cached plugin packages using the commands:</p> <ul style="list-style-type: none"> <li>◦ <code>rm -rf com.netapp.vasa.vvol.webclient-x.x.x.xxxx</code></li> <li>◦ <code>rm -rf com.netapp.nvpf.webclient-x.x.x.xxxx</code></li> <li>◦ <code>rm -rf com.netapp.vsch5-x.x.x.xxxx</code></li> </ul> <p>d. Change directories to the vCenter client(HTML5) UI extensions directory using <code>cd /etc/vmware/vsphere-ui/vc-packages/vsphere-client-serenity</code></p> <p>e. Remove the cached plugin packages using the commands:</p> <ul style="list-style-type: none"> <li>◦ <code>rm -rf com.netapp.vasa.vvol.webclient-x.x.x.xxxx</code></li> <li>◦ <code>rm -rf com.netapp.nvpf.webclient-x.x.x.xxxx</code></li> <li>◦ <code>rm -rf com.netapp.vsch5-x.x.x.xxxx</code></li> </ul>

4. Login to vSphere and restart vSphere Web client and vSphere Client services by using the following commands:

- `service-control --stop vsphere-client vsphere-ui`
- `service-control --start vsphere-client vsphere-ui`

### Uninstall does not remove standard VSC roles

When you uninstall Virtual Storage Console for VMware vSphere (VSC), the standard VSC roles remain intact. This is expected behavior and does not affect the performance of VSC or your ability to upgrade to a new version of VSC. You can manually delete these roles, if required.

While the uninstall operation does not remove the VSC roles, the uninstall operation removes the localized

names for the VSC-specific privileges and appends the following prefix to them: "XXX missing privilege". For example, if you open the vSphere **Edit Role** dialog box after you install VSC, you will see the VSC-specific privileges listed as `XXX missing privilege.<privilege name>.label not found XXX`.

This behavior happens because the vCenter Server does not provide an option to remove privileges.

When you reinstall VSC or upgrade to a newer version of VSC, all of the standard VSC roles and VSC-specific privileges are restored.

## Virtual Storage Console and VASA Provider log files

You can check the log files in the `/opt/netapp/vscserver/log` directory and the `/opt/netapp/vpserver/log` directory when you encounter errors.

The following three log files can be helpful in identifying problems:

- `cxfl.log`, containing information about API traffic into and out of VASA Provider
- `kaminoPrefs.xml`, containing information about VSC settings
- `vvolvpl.log`, containing all log information about VASA Provider

The maintenance menu of the virtual appliance for Virtual Storage Console (VSC), VASA Provider, and Storage Replication Adapter (SRA) enables you to set different log levels for your requirement. The following log levels are available:

- Info
- Debug
- Error
- Trace

When you set the log levels, the following files are updated:

- VSC server: `kamino.log` and `vvolvpl.log`
- VASA Provider server: `vvolvpl.log`, `error.log`, and `netapp.log`

In addition, the VASA Provider web command-line interface (CLI) page contains the API calls that were made, the errors that were returned, and several performance-related counters. The web CLI page is located at `https://<IP_address_or_hostname>:9083/stats`.

## VSC and VASA Provider services restart in highly scaled environments

### Issue

The virtual appliance for VSC, VASA Provider, and SRA might fail to perform optimally in a highly scaled environment, and you might notice issues such as VSC and VASA Provider services frequently restarting.

### Corrective action

Modify the RAM and heap memory requirements for the virtual appliance for VSC, VASA Provider, and SRA.

[https://kb.netapp.com/Advice\\_and\\_Troubleshooting/Data\\_Storage\\_Software/](https://kb.netapp.com/Advice_and_Troubleshooting/Data_Storage_Software/)

## Configure VASA Provider to work with SSH

You can set up VASA Provider to use SSH for secure access by configuring the virtual appliance for Virtual Storage Console (VSC), VASA Provider, and Storage Replication Adapter (SRA).

### About this task

When you configure SSH, you must log in as the maintenance user. This is because root access to VASA Provider has been disabled. If you use other login credentials, you cannot use SSH to access VASA Provider.

### Steps

1. From the vCenter Server, open a console to the virtual appliance for VSC, VASA Provider, and SRA.
2. Log in as the maintenance user.
3. Enter 3 to select **System Configuration**.
4. Enter 6 to select **Enable SSH Access**.
5. Enter `y` in the confirmation dialog box.

## Configure the virtual appliance for VSC, VASA Provider, and SRA to use SSH for remote diag access

You can configure virtual appliance for Virtual Storage Console (VSC), VASA Provider, and Storage Replication Adapter (SRA) to enable SSH access for the diag user.

### Before you begin

The VASA Provider extension must be enabled for your vCenter Server instance.

### About this task

Using SSH to access the diag user has the following limitations:

- You are allowed only one login per activation of SSH.
- SSH access to the diag user is disabled when one of the following happens:
  - The time expires.

The login session remains valid only until midnight the next day.
  - You log in as a diag user again using SSH.

### Steps

1. From the vCenter Server, open a console to VASA Provider.
2. Log in as the maint user.
3. Enter 4 to select **Support and Diagnostics**.
4. Enter 3 to select **Enable remote diagnostics access**.
5. Enter `y` in the **Confirmation** dialog box to enable remote diagnostic access.

6. Enter a password for remote diagnostic access.

## SRA installation fails with script error

### Issue

Storage Replication Adapter (SRA) installation on Windows 2008 R2 fails with an invalid credentials error.

### Cause

The error might occur because of different versions of Transport Layer Security (TLS) being enabled on the virtual appliance for VSC, VASA Provider, and SRA and Windows 2008 R2.

### Corrective action

If you are trying to install SRA on Windows 2008 R2, then you must enable TLSv1.0 for the virtual appliance for VSC, VASA Provider, and SRA using the following steps in the maintenance console:

1. Login to the maintenance console using the “maint” user credentials.
2. From the main menu, select **1** for the **Application configuration** menu.
3. Enter **13** in the **Application configuration** menu to select **Enable TLS Protocol** from the **Application Configuration** menu.
4. Select **TLSv1** in the TLS protocol list.

VSC and VASA Provider services are restarted and TLSv1.0 is enabled.

You can also enable TLSv1.2 on Windows 2008 R2.

## SRA fails to perform optimally in a highly scaled environment

### Issue

SRA fails to perform optimally in a highly scaled environment (if running VMware specified maximum limits like 250 PGs, 250 RPs, 5000 VMs), and you might notice issues such as a timeout error or a ONTAP timeout.

### Corrective action

You must modify the timeout intervals.

### Configuration of Storage Replication Adapter for highly scaled environment

You can also modify the memory settings for scale and performance of your virtual appliance for VSC, VASA Provider, and SRA in highly scaled setups.



[https://kb.netapp.com/Advice\\_and\\_Troubleshooting/Data\\_Storage\\_Software/Virtual\\_Storage\\_Console\\_for\\_VMware\\_vSphere/tune\\_memory\\_settings\\_of\\_VM\\_VSC%2C\\_VASA\\_Provider%2C\\_and\\_SRA\\_for\\_scale\\_and\\_performance](https://kb.netapp.com/Advice_and_Troubleshooting/Data_Storage_Software/Virtual_Storage_Console_for_VMware_vSphere/tune_memory_settings_of_VM_VSC%2C_VASA_Provider%2C_and_SRA_for_scale_and_performance)

## Unable to install the SRA plug-in

### Issue

During the installation of the Storage Replication Adapter (SRA) plug-in, the system stops at the server IP address and password screen with the following error message: "The credentials you entered are not valid. Please enter a valid hostname and password."

### Cause

The error might occur due to one of the following reasons:

- You entered incorrect administrator credentials.
- The WinHTTP proxy settings are incorrect.

### Corrective action

- Verify your administrator credentials.
- The knowledgebase article has more information about resolving issues with WinHTTP proxy settings.

[NetApp Knowledgebase Answer 1005074: Installing of SRA 4.0P1 client plugin \(netapp\\_sra\\_4.0P1\\_ontap\\_64bit.msi\) hangs at the server IP and password screen](#)

## NetApp Storage Replication Adapter for ONTAP does not appear on the Site Recovery Manager Appliance

### Issue

Storage Replication Adapter (SRA) does not appear on the Site Recovery Manager (SRM) Appliance interface after uploading and configuring SRA.

### Cause

There is no error displayed when wrong SRA credentials (username or password) are used to configure SRA using the following command.

```
perl command.pl -I <sra-server-ip> <vp_username> <vp_passwd>
```

### Corrective action

Update the configuration details of SRA using following command: `perl command.pl -U <sra-server-ip> <vp_username> <vp_passwd>`

## Error during fresh deployment of virtual appliance for VSC, VASA Provider, and SRA

### Issue

Error log "vmware tools OVF vCenter configuration not found" is displayed during fresh deployment of virtual appliance for VSC, VASA Provider, and SRA when invalid vCenter ServerIPv4 address is used.



## Cause

Virtual appliance for VSC, VASA Provider, and SRA supports IPv4 and IPv6 addresses. If the user provides an IPv4 address for vCenter Server that is not available in the network and there is no IPv6 address provided, then these logger messages are displayed on the maintenance console.

## Corrective action

You should perform the following to remove the error:

1. Log in to the maintenance console.
2. Access the diagnostic shell.
3. Change the user from “diag” to “root” using `sudo sucommand`.
4. Edit the interface file using vi editor `vi /etc/network/interface`.
5. Remove the entry for “inet6”.
6. Save the file and reboot the virtual appliance for VSC, VASA Provider, and SRA.

After rebooting the virtual appliance, there are no error messages observed.

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