



排除 Domino 事件特定 Snap Creator Framework

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排除 Domino 组件特定问题

常见的 Snap Creator 问题分类：通用 Snap Creator 问题和 Domino 组件特定问题。Domino 组件问题通常发生在安装前，数据损坏或自定义原操作时。



有关常见 Snap Creator 问题的信息，请参考 "[《 Snap Creator Framework 4.1.2 管理指南 》](#)"。

此平台不支持 Domino 组件

通常，如果未满足 Domino 组件的前提条件，您会收到此消息。通常，此消息类似于以下内容：

```
Failed to load plug-in domino. Reason: ERROR: [ltd-00009] Domino plug-in
couldn't be loaded. Reasons could be 1) Domino plug-in is not supported
on this platform.
```

已知会显示以下消息：

```
ERROR: [tampico:9090(4.1.x)] SCF-00038: Application quiesce for
plug-in [domino] failed with exit code [99], continuing with backup.
```

以及以下内容：

```
ERROR: [scf-00094] Application environment set for plug-in domino failed
[ERROR: [scf-00060] unknown application object [app] / application domino
at snapcreator.pl line 6410.
```

如果不满足以下条件之一，您会看到一些消息：

- 未安装或未正确安装：
 - 在 UNIX 主机上，必须建立指向 IBM Domino 共享对象文件的符号链接。
 - 在 Windows 主机上，必须将 IBM Domino 安装路径添加到 path 环境变量。有关信息，请参考 "[《 Snap Creator Framework 4.1.2 安装指南 》](#)"。
- Domino 的位与 Snap Creator 的位不同。例如，如果您使用的是 32 位 Domino，您使用 32 位 Snap Creator。

Snap Creator 因数据损坏而失败

默认情况下，如果一个或多个数据处于不一致或损坏状态，操作将失败。您可以制止组件在出现的情况下进行操作，如其中所述 "[使用 GUI 创建配置文件的任务](#)"。

使用自定义操作还原 Domino 失败

如果源路径设置不正确，通常会生成源。源路径中是否存在外字符和反斜杠。此外，是否已正确设置数据源目录。

如下所示：

```
##### Custom plug-in action #####
[Thu Apr 19 16:05:55 2012] DEBUG: Restoring to current time.
[Thu Apr 19 16:05:55 2012] DEBUG: Calling dominocore::postRestoreToTime
with
arguments(C:\Lotus\Domino\notes.ini,F:\Domino\data\,H:\changeinfo\fujil5-
daily_20120419130836,-1,F:\Domino\data\restore\mail\dadams.nsf,UP-TO-THE-
MINUTE,H:\changeinfo\logs\
[Thu Apr 19 16:05:55 2012] TRACE: Notes API initialized
Applying Change info for:F:\Domino\data\restore\mail\dadams.nsf
Error: unable to open file 'H:\changeinfo\fujil5-
daily_20120419130836/restore_mail_dadams.nsf.info', for path
'F:\Domino\data\restore\mail\dadams.nsf'.
Error:5114
NSFRecoverDatabases failed for
database:F:\Domino\data\restore\mail\dadams.nsf
Recovery Manager: Recovery only supported for Backup Files.ERROR_CODE:5114
[Thu Apr 19 16:05:55 2012] ERROR: [ltd-00008] Restoring databases finished
with errors
[Thu Apr 19 16:05:55 2012] ERROR: [scf-00154] Action custom for plugin
domino failed with exit code 1, Exiting!
[Thu Apr 19 16:05:55 2012] DEBUG: Exiting with error code - 2
```

所有 Domino 事件应用

下表以参考格式列出了 IBM Domino 事件应用的消息：

代码	消息	说明 / 解决方法
LTD 00001	Domino 事件无法与 snap_timestamp_only = N 组合使用 snap_timestamp_only 设置 Y	有相关信息，参第 "task_Using_the_gul_to_create_a_configuration_file.md#sted_81795CF9D6294AC891BC3D0CE4827CA3" 。
LTC-00002	数据备份已完成，但出	Domino 事件无法将所有数据置于模式。日志以的切原因，或者在模式下行 Snap Creator 以。

代码	消息	说明 / 解决方法
LTC-00003	数据取消静默已完成，但出	Domino 无法使所有数据退出模式。日志以一切原因，或者在模式下运行 Snap Creator 以。
LTC-00004	数据失	用程序致用程序失。配置和用程序置。可以通过置 APP_AUTO_DISCOVERY=N 并注 validate_volumes 来禁用自。
LTC-00005	收集操作系统信息失 - \$@	收集操作系统信息出，致 scdump 操作失。日志并手行命令。
LTC-00006	收集 SnapDrive 信息失 - \$@	收集 SnapDrive 信息出，致 scdump 操作失。日志并手行命令。
LTC-00008	原数据已完成，但出	Domino 无法成功原所有数据。日志以一切原因，或者在模式下运行 Snap Creator 以。
LTC-00009	Domino 不能以 root 用身行	原因可能是： <ul style="list-style-type: none"> 此平台不支持 Domino 。 不足行 Domino 的前提条件。 有信息，参 "此平台不支持 Domino 件"。
LTD 00010	打数据遇到	日志以一切原因，或者在模式下运行 Snap Creator 以。

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