

Keystone and Active IQ Digital Advisor

Keystone

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What can Keystone customers view in Active IQ Digital Advisor?

If you have subscribed to NetApp Keystone services, you get an overview of your subscriptions on the **Keystone Subscriptions** widget of the Active IQ Digital Advisor (also known as Digital Advisor) dashboard.

You can search for Keystone subscription by entering the first three characters of a customer or watchlist name, or the Keystone subscription number. For information about how to search Keystone subscriptions by watchlists, see Search by using Keystone watchlists.

Digital Advisor offers a unified dashboard that gives insights into various levels of your subscription data and usage information through the **Switch to old/new dashboard** button.

Default (old) dashboard

You can see your customer name and subscription number, account name, start and end dates of the subscription, and the capacity usage graphs as per your subscribed service levels. You can see the collection timestamp of the consumption data in UTC time.



Alternative (new) dashboard

You can see the breakup of the capacity usage as per your subscriptions, and warnings and alerts that require immediate attention or action. The information appears selectively, depending on your subscriptions and the status of your usage. You can view this information:

- Capacity usage: Consumption data such as:
 - No usage.
 - Consumption exceeding 80% of the committed capacity.
 - · Burst usage.
 - Consumptions above the burst capacity.
- Alerts: You see alerts for various scenarios if they are applicable to you.
 - Expiring soon: In case your subscriptions expire within 90 days.
 - Critical Hardware Upgrades: If any critical hardware upgrades are pending.
 - **AQoS Warnings**: You have volumes without AQoS policies assigned.



Click the **Subscriptions** link to view the list of filtered subscriptions in the **Subscriptions** tab.



For more information about Digital Advisor, see Digital Advisor documentation.

For information about the **Keystone Subscriptions** tab, see *Digital Advisor dashboard and reporting for Keystone*.

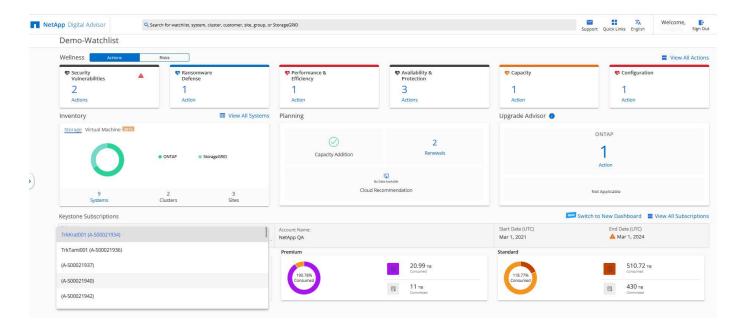
Search by using Keystone watchlists

Watchlist is a feature of Active IQ Digital Advisor (Digital Advisor). For information, see Understand watchlist. For information about creating watchlists, see Create a watchlist.

For Keystone, you can create watchlists for customers or subscription numbers. You can search by the watchlist name on the Digital Advisor screen. On searching by a watchlist, you can view the customers and their subscriptions in the **Subscription** drop-down list on the **Keystone Subscriptions** widget.



A search by watchlists retrieves the list of subscriptions on the old dashboard. If a watchlist consists of subscription numbers, only the **Keystone Subscriptions** widget is displayed on the Digital Advisor dashboard.



Digital Advisor dashboard and reporting for Keystone

You use the Active IQ Digital Advisor (also known as Digital Advisor) dashboard for your Keystone subscriptions to monitor your capacity usage and generate reports.

On subscribing to Keystone services, you can view the details of your subscription and usage on the **Keystone Subscriptions** widget on the Digital Advisor dashboard.



The information here applies to both ONTAP and StorageGRID. Exceptions have been pointed out in the relevant sections.

For information about the Keystone Digital Advisor widget, see View capacity utilization with NetApp Keystone Subscription.

To view your Keystone subscription and usage details, perform the following steps:

Steps

- 1. Log in to Digital Advisor. You can see the **Keystone Subscriptions** widget that summarizes the capacity usage against your purchased Keystone services.
- On the Keystone Subscriptions widget, click View More Details to view the usage details and alerts on your volumes on the Keystone Subscriptions page. Alternately, from the left navigation pane, go to GENERAL > Keystone Subscriptions.

The details of the subscriptions, usage charts for each service level, and volume details are displayed in the different tabs on the **Keystone Subscriptions** screen.



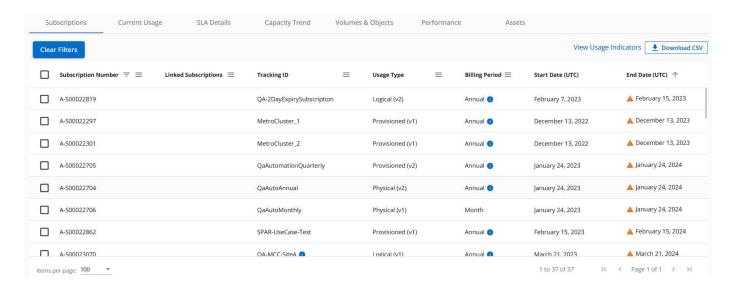
Capacity consumption in Keystone subscriptions is displayed in TiBs on the dashboards and reports, and is rounded off to two decimal places. If the usage is less than 0.01 TiB, then the value is shown as 0 or NO Usage. The data on these screens is displayed in UTC time (server timezone). When you enter a date for query, it is automatically considered to be in UTC time.

For information about usage metrics, see Service level metrics and definitions. For information about different capacities used in Keystone, see Keystone service capacity definitions.

Subscriptions

You can view a list of all your subscriptions in the **Subscriptions** tab.

To view this tab, from the left navigation pane, go to **GENERAL > Keystone Subscriptions > Subscriptions**. All your subscriptions are listed.



You can filter the selection by clicking the hamburger icon — for a column, or view all the subscriptions by clicking the **Clear Filters** button. For certain fields and columns, you might see information or warning icons and tooltips that provide you with additional information about the data.

- Subscription Number: The subscription number of the Keystone subscription assigned by NetApp.
- **Tracking ID**: The tracking ID assigned at the time of subscription activation. This is a unique ID for each subscription and site, used for tracking the subscription.

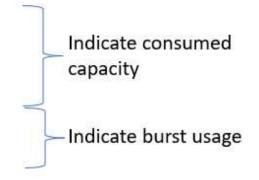


If you have subscribed to advanced data protection add-on service, then you can click the tooltip against your subscription number to view the tracking ID of the partner subscription in a MetroCluster setup. To know how to view detailed consumption by partner subscriptions in a MetroCluster configuration, see Reference charts for data protection.

- **Usage Type**: You might have subscribed to multiple Keystone (version 1) or Keystone STaaS (version 2) subscriptions. The rate plan rules for the service levels might vary for the two subscription types. By looking at the value in this column, you know whether the usage type is billed as per the provisioned or logical usage for either v1 or v2. For more information about Keystone Subscriptions version 1, see Keystone STaaS Documentation.
- Billing Period: The billing period of the subscription, such as monthly, quarterly, or yearly.
- Start Date: The start date of the subscription.
- End Date: The end date of the subscription. If you have a monthly-billable subscription that automatically renews every month, you see Month-on-month instead of the end date. Based on this date, you might see notifications for subscriptions that are about to end or have auto-renewal policies attached.
- **Usage Status**: Displays the usage indicator to indicate whether the consumption is within or exceeding the subscription limit. You can sort the list by this column if you want to view the highest consumption records.
- Clicking this icon for a subscription opens the **Current Usage** tab with the usage details of that subscription.
- : Clicking this icon opens the **Capacity Trend** tab where you can see the historical usage data for each service level included in this subscription.

You can refer to the following usage indicators to check the usage status of each subscription:

- No Usage 0%
- Consuming 0% 80%
- Consuming Above 80%
- Within Burst Limit (20% of Committed)
- Above Burst Limit



Index

: No capacity usage recorded against the committed capacity of the service level

: The consumption is normal, within 80% of the committed capacity

: Maximum consumption, that is, the usage is about to reach 100% or more of the committed capacity. The **Consumed** column displays this indicator for any consumption above 80% of the committed capacity

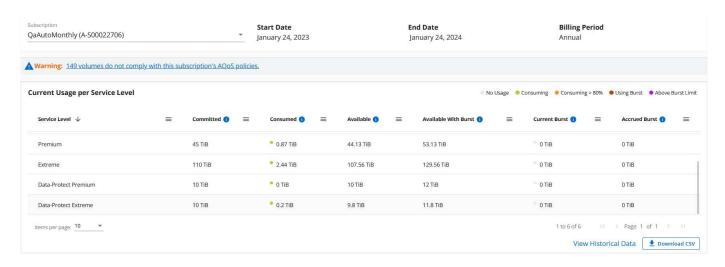
: The consumption is within the burst limit. The burst consumption is the consumption that tops the 100% committed capacity of a service level, and is within the agreed-upon burst usage limit, such as 120%

: Indicates consumption above the stipulated burst limit

Current Usage

The Current Usage tab displays the usage details of your subscriptions.

To view this tab, from the left navigation pane, go to **GENERAL > Keystone Subscriptions > Current Usage**, and select the required subscription number.



For the selected subscription, you can view details, such as the start and end dates of the subscription, and the billing period, such as monthly or annual. As a part of the subscription usage, you can view the service level name, committed, consumed, available capacities, and current and accrued burst usage (in TiB).



The icon next to each column provides comprehensive information about that column. Specific service levels that record higher consumption are highlighted. You can also view warnings and alerts generated for your volumes.

For information about your Keystone storage services and the relevant service levels, see Service levels.

Coupled with the current usage, you might want to view the historical usage data for comparison. Click the **View Historical Data** button to navigate to the **Capacity Trend** tab to view the historical data for the same subscription.

Capacity Trend

The Capacity Trend tab displays historical data of your Keystone subscriptions for a specific period.

The vertical graphs display the usage details for the selected time range with appropriate indicators for you to compare and generate reports.

Steps

- 1. Click **GENERAL > Keystone Subscriptions > Capacity Trend**.
- 2. Select the required subscription for which you want to view the details. The first subscription in your account name is selected by default.
- 3. Select **Capacity Trend** if you want to view the historical data and analyze the capacity usage trend. Select **Invoiced Accrued Burst** if you want to view the historical burst usage data, for which invoices have been generated. You can use this data to analyze the billed usage as per your invoice.

View capacity trend

Learn more

If you have selected the Capacity Trend option, follow these steps:

Steps

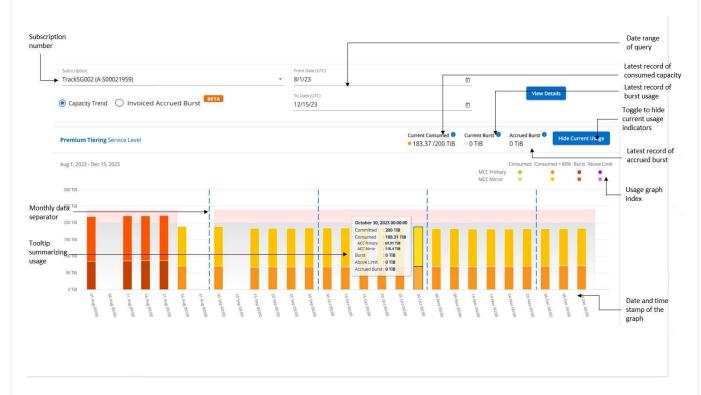
1. Select the time range from the calendar icons in the **From Date** and **To Date** fields. Select the date range for the query. The date range can be the beginning of the month, or the subscription start date to the current date or the subscription end date. You cannot select a future date.



For optimal performance and user experience, limit the date range of your query to three months.

2. Click **View Details**. The historical consumption data of the subscription for each service level is displayed based on the selected time range.

The bar charts display the service level name and the capacity consumed against that service level for the date range. The date and time of the collection are displayed at the bottom of the chart. Based on the date range of your query, the usage charts are displayed in a range of 30 data collection points. You can hover your mouse cursor over the charts to view the usage breakdown in terms of committed, consumed, burst, and above the burst limit data at that data collection point.



The following colors in the bar charts indicate the consumed capacity as defined within the service level. Monthly data across the charts is separated by a vertical line.

• Green: Within 80%.

• Amber: 80% - 100%.

• Red: Burst usage (100% of the committed capacity to the agreed burst limit)

• Purple: Above the burst limit or Above Limit.



A blank chart indicates that there was no data available in your environment at that data collection point.

You can click the toggle button **Show Current Usage** to view the consumption, burst usage, and accrual burst data for the current billing period. These details are not based on the date range of the query.

- **Current Consumed**: Indicator for the consumed capacity (in TiB) defined for the service level. This field uses specific colors:
 - No color: Burst or above burst usage.
 - · Grey: No usage.
 - Green: Within 80% of the committed capacity.
 - Amber: 80% of the committed to the burst capacity.
- Current Burst: Indicator for the consumed capacity within or above the defined burst limit. Any usage within the burst limit for your subscription, for example, 20% above the committed capacity is within the burst limit. Further usage is considered as usage above the burst limit. This field displays specific colors:
 - · No color: No burst usage.
 - Red: Burst usage.
 - Purple: Above the burst limit.
- Accrued burst: Indicator for the accrued burst usage or consumed capacity calculated per month for the current billing period. The accrued burst usage is calculated based on the committed and consumed capacity for a service level: (consumed - committed)/365.25/12.

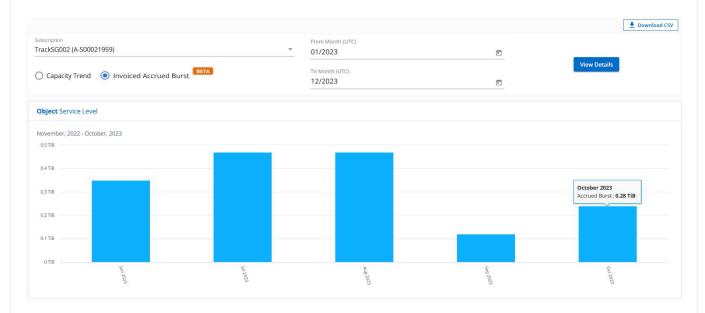
View invoiced accrued burst

Learn more

If you have selected the **Invoiced Accrued Burst** option, by default, you can see the monthly accrued burst usage data for the last 12 months that has been billed. You can query by the date range of up to past 30 months. Bar charts are displayed for invoiced data, and if the usage has not yet been billed, you see *Pending* for that month.



The invoiced accrued burst usage is calculated per billing period, based on the committed and consumed capacity for a service level.



This functionality is available in a preview-only mode. Contact your KSM to learn more about this feature.

Reference charts for data protection

Learn more

If you have subscribed to the data protection service, you can view the breakup of the consumption data for the MetroCluster partner sites on the **Capacity Trend** tab.

For information about data protection, see Data protection.

If the clusters in your ONTAP storage environment are configured in a MetroCluster setup, the consumption data of your Keystone subscription is split in the same historical data chart to display the consumption at the primary and mirror sites for the base service levels.



The consumption bar charts are split for only base service levels. For data protection service levels, this demarcation does not appear.

Data protection service levels

For data protection service levels, the total consumption is split between the partner sites, and the usage at each partner site is reflected and billed in a separate subscription; that is one subscription for the primary site, and another for the mirror site. That is why, when you select the subscription number for the primary site on the **Capacity Trend** tab, the consumption charts for the DP service levels display the discrete consumption details for only the primary site. Because each partner site in a MetroCluster configuration acts as a source and a mirror, the total consumption at each site includes the source and the mirror volumes created at that site.



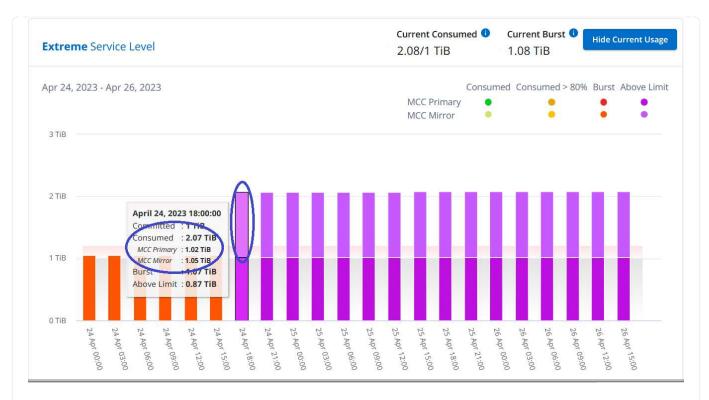
The tooltip next to the tacking ID of your subscription in the **Current Usage** tab helps you identify the partner subscription in the MetroCluster setup.

Base service levels

For the base service levels, each volume is charged as provisioned at the primary and mirror sites, and hence the same bar chart is split according to the consumption at the primary and mirror sites.

What you can see for the primary subscription

The following image displays the charts for the *Extreme* service level (base service level) and a primary subscription number. The same historical data chart marks off the mirror site consumption in a lighter shade of the color code used for the primary site. The tooltip on mouse hover displays the consumption breakup (in TiB) for the primary and mirror sites, 1.02 TiB and 1.05 TiB respectively.

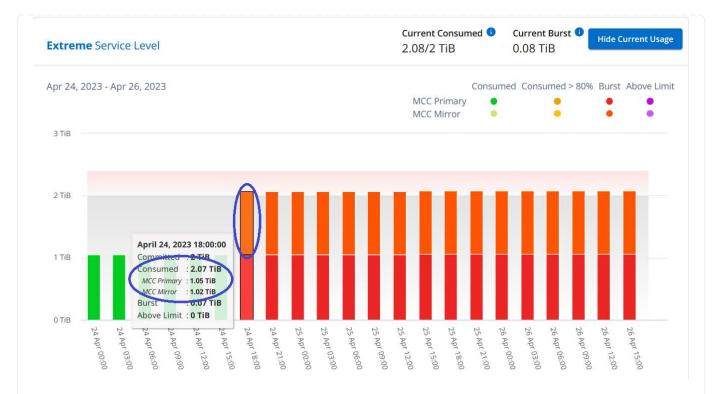


For the Data-Protect Extreme service level (data protection service level), the charts appear like this:



What you can see for the secondary (mirror site) subscription

When you check the secondary subscription, you can see that the bar chart for the *Extreme* service level (base service level) at the same data collection point as the partner site is reversed, and the consumption breakup at the primary and mirror sites is 1.05 TiB and 1.02 TiB respectively.



For the *Data-Protect Extreme* service level (data protection service level), the chart appears like this at the same collection point as the partner site:



For information about how MetroCluster protects your data, see Understanding MetroCluster data protection and disaster recovery.

Volumes & Objects

Use the **Volumes & Objects** tab to view the summary information and details of your ONTAP volumes. For StorageGRID, you can use this tab to read the usage by the individual nodes in your object storage environment.



The title of this tab varies with the nature of deployment at your site. If you have both ONTAP and object storage, the title of the tab appears as **Volumes & Objects**. For only ONTAP, the name appears **Volumes**. For StorageGRID object storage, you can see the **Objects** tab.

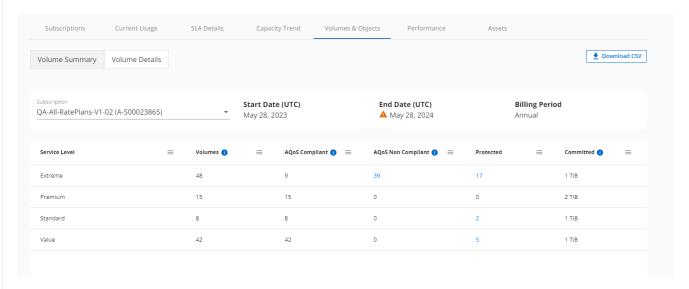
View ONTAP volume summary and details

The Volumes tab offers different levels of details on your ONTAP system volumes. There are two tabs, one each for the summary and details view of your ONTAP volumes. The **Volume Summary** tab provides an overall count of the volumes mapped to the subscribed service levels. The corresponding volumes are again listed in the **Volume Details** tab with their particulars.

Volume Summary

- 1. Click GENERAL > Keystone Subscriptions > Volumes & Objects > Volume Summary.
- 2. Select the subscription number. By default, the first available subscription number is selected.

For the selected Keystone subscriptions, you can see the total number of volumes, their AQoS compliance status, count of protected volumes, and the total committed, consumed, and available capacity in all those volumes. If you click the number of non-compliant or protected volumes, it takes you to the **Volume Details** tab, where you can view a filtered list showing either the non-compliant volumes or the protected volumes, based on your selection.



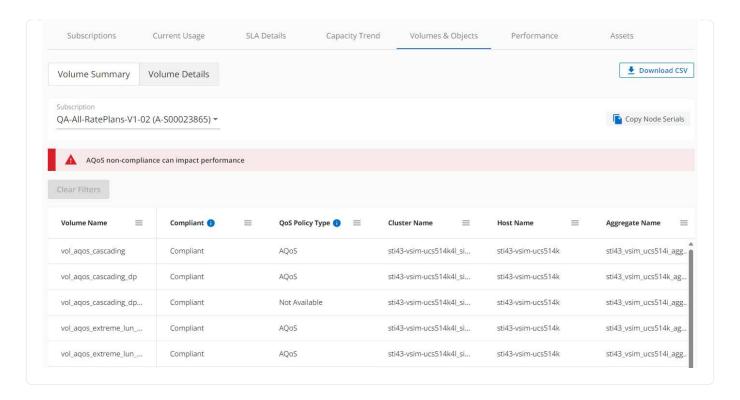
Volume Details

- 1. Click GENERAL > Keystone Subscriptions > Volumes > Volume Details.
- 2. Select the subscription number. By default, the first available subscription number is selected.

You can see the tabular listing of the volumes, such as capacity usage, volume type, cluster, aggregate, and the assigned Keystone service levels. You can scroll across the columns and learn more about them by hovering your mouse on the information icons beside the column headings. You can sort by the columns and filter the lists to view specific information.



For advanced data protection add-on service, an additional column appears to indicate whether the volume is a primary or mirror volume in the MetroCluster configuration. You can copy individual node serial numbers by clicking the **Copy Node Serials** button.



View StorageGRID nodes and consumption

Learn more

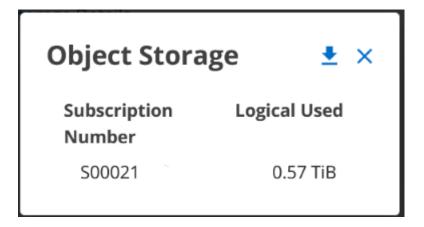
For StorageGRID, this tab displays the physical usage for the nodes for object storage.

Steps

- 1. Click GENERAL > Keystone Subscriptions > Objects.
- 2. Select the subscription number. By default, the first available subscription number is selected. On selecting the subscription number, the link for object storage details is enabled.



3. Click the link to view the node names and logical usage details for each node.



Performance

The **Performance** tab enables you to view the performance metrics of the ONTAP volumes managed by your Keystone subscriptions.



This tab is optionally available to you. Contact support for viewing this tab.

Steps

- 1. Click the **Performance** tab.
- 2. Select the subscription number. By default, the first subscription number is selected.
- 3. Select the required volume name from the list.

Alternately, you can click the icon against an ONTAP volume in the **Volumes** tab to navigate to this tab.

4. Select the date range for the query. The date range can be the beginning of the month, or the subscription start date to the current date or the subscription end date. You cannot select a future date.

The retrieved details are based on the service level objective for each service level. For example, the peak IOPS, maximum throughput, target latency, and other metrics are determined by the individual settings for the service level. For more information about the settings, see Service levels.



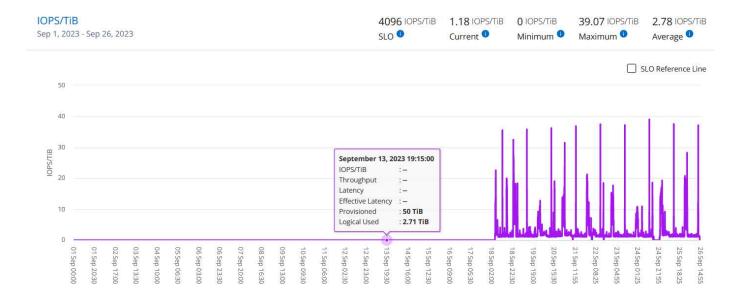
If you select the **SLO Reference Line** check box, the IOPS, throughput, and latency graphs are rendered based on the service level objective for the service level. Else, they are displayed in actual numbers.

The performance data displayed on the horizontal graph is an average at every five-minute interval, and arranged as per the date range of the query. You can scroll across the graphs and hover your mouse over specific data points to drill further down into the collected data.

You can view and compare the performance metrics in the following sections based on the combination of the subscription number, volume name, and the date range selected. The details are displayed as per service level assigned to the volume. You can see the cluster name and volume type, that is, the read and write permissions assigned to the volume. Any warning message associated with the volume is also displayed.

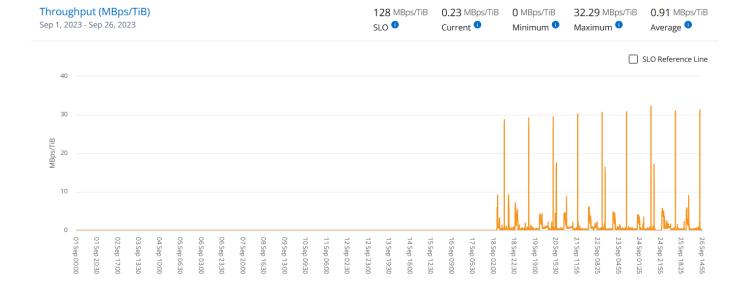
IOPS/TiB

This section displays the input-output graphs for the workloads in the volume based on the date range of the query. The peak IOPS for the service level and the current IOPS (in the last five minutes, not based on the date range of the query) are displayed, along with the minimum, maximum, and average IOPS for the time range, in IOPS/TiB.



Throughput (MBps/TiB)

This section displays the throughput graphs for the workloads in the volume based on the date range of the query. The maximum throughput for the service level (SLO Max), and current throughput (in the last five minutes, not based on the date range of the query) are displayed, along with the minimum, maximum, and average throughput for the time range, in MBps/TiB.

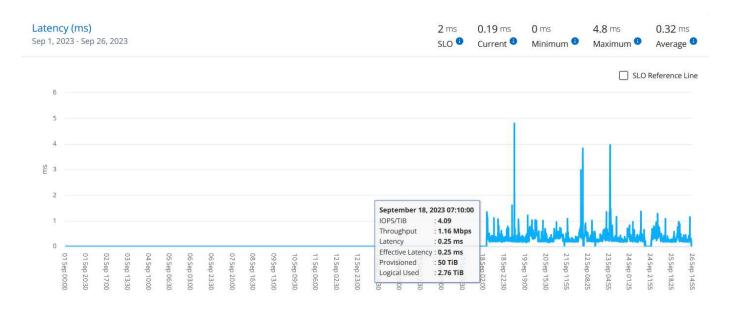


Latency (ms)

This section displays the latency graphs for the workloads in the volume based on the date range of the query. The maximum latency for service level (SLO Target), and current latency (in the last five minutes, not based on the date range of the query) are displayed, along with the minimum, maximum, and average latency for the time range, in milliseconds.

This graph has the following colors:

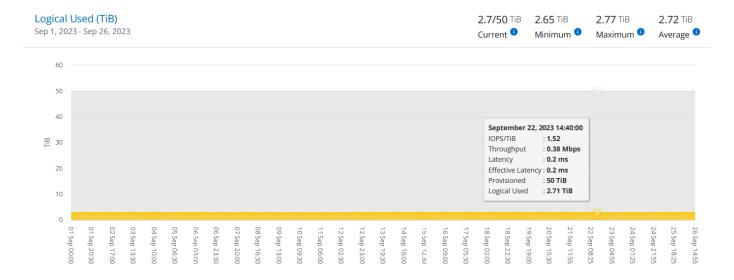
- Light blue: *Latency*. This is the actual latency that includes any latency other than your Keystone service. This might include additional latency, such as the latency occurring between your network and client.
- Dark blue: *Effective latency*. Effective latency is the latency applicable only to your Keystone service with respect to your SLA.



Logical Used (TiB)

This section displays the provisioned and the logical used capacities of the volume. The current logical used capacity (in the last five minutes, not based on the date range of the query), along with the minimum,

maximum, and average usage for the time range, is displayed in TiBs. On this graph, the grey area represents the committed capacity, and the yellow graph indicates the logical use.



Assets

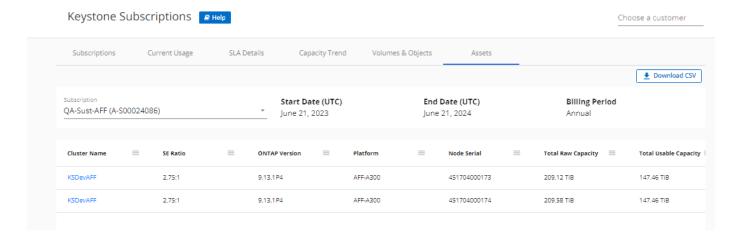
Use the **Assets** tab to gather perspectives on your cluster and nodes managed by your Keystone subscriptions.

Active IQ Digital Advisor (Digital Advisor) provides comprehensive inventory-level information of your deployments. The **Assets** tab of the Keystone dashboard, on the other hand, accumulates the cluster-level information on the basis of your subscriptions, and segregates and presents it with the accurate level of details.

Steps

- 1. Click GENERAL > Keystone Subscriptions > Assets.
- 2. Select the subscription number for which you want to view the clusters.

You see the cluster details, broken down by storage efficiency settings, platform type, and capacity details. Clicking on one of the clusters takes you to the **Clusters** widget on the Digital Advisor screen, where you get additional information for that cluster.



Generate reports

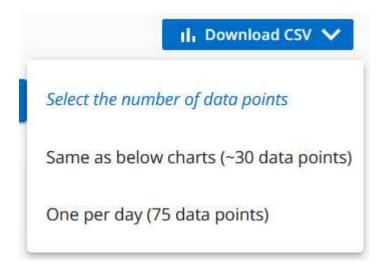
You can generate and view reports for your subscription details, historical usage data for a time range, and



volumes details from each of the tabs by clicking the **Download CSV** button:

The details are generated in CSV format that you can save for future use.

In the **Capacity Trend** tab, you get the option of downloading the report for the default 30 data collection points of the date range of your query, or daily reports.



A sample report for the **Capacity Trend** tab, where the graphical data is converted:

| 1 | 1 | 2 | 3 | 4 | 5 | 6 |
|----|----------------------|------------------|-----------------|----------------|-------------|---|
| 1 | Service Level | Timestamp | Committed (TiB) | Consumed (TiB) | Burst (TiB) | |
| 2 | Standard | 12/31/2022 18:30 | 30 | 1.0293 | 0 | |
| 3 | Standard | 1/10/2023 21:30 | 30 | 3.5401 | 0 | |
| 4 | Standard | 1/11/2023 6:30 | 30 | 1.0293 | 0 | |
| 5 | Value | 12/31/2022 18:30 | 40 | 3.0781 | 0 | |
| 6 | Value | 1/1/2023 3:30 | 40 | 3.0781 | 0 | |
| 7 | Value | 1/1/2023 12:30 | 40 | 3.0781 | 0 | |
| 8 | Value | 1/1/2023 21:30 | 40 | 3.0781 | 0 | |
| 9 | Data-Protect Premium | 1/9/2023 18:30 | 33 | 2 | 0 | |
| 10 | Data-Protect Premium | 1/10/2023 3:30 | 33 | 2 | 0 | |
| 11 | Data-Protect Premium | 1/10/2023 12:30 | 33 | 2 | 0 | |
| 12 | Data-Protect Premium | 1/10/2023 21:30 | 33 | 2 | 0 | |
| 13 | Data-Protect Premium | 1/11/2023 6:30 | 33 | 2 | 0 | |
| 14 | Extreme | 12/31/2022 18:30 | 10 | 14.6221 | 4.6221 | |
| 15 | Extreme | 1/1/2023 3:30 | 10 | 14.6221 | 4.6221 | |
| 16 | Extreme | 1/1/2023 12:30 | 10 | 14.7998 | 4.7998 | |
| 17 | Extreme | 1/1/2023 21:30 | 10 | 14.7998 | 4.7998 | |
| 18 | Extreme | 1/2/2023 6:30 | 10 | 14.8556 | 4.8556 | |
| 19 | Extreme | 1/2/2023 15:30 | 10 | 14.8556 | 4.8556 | |
| 20 | Extreme | 1/3/2023 0:30 | 10 | 15.0064 | 5.0064 | |

View alerts

Alerts on the dashboard send caution messages that enable you to understand the issues occurring in your storage environment.

The alerts can be of two types:

- **Information**: For issues, such as your subscriptions nearing an end, you can see information alerts. Hover your cursor over the information icon to learn more about the issue.
- Warning: Issues, such as non-compliance, are displayed as warnings. For example, if there are volumes within your managed clusters that do not have adaptive QoS (AQoS) policies attached, you can see a warning message. You can click the link on the warning message to see the list of the non-compliant volumes in the Volumes tab.



If you have subscribed to a single service level or rate plan, you won't be able to see the alert for non-compliant volumes.

For information about AQoS policies, see Billing and adaptive QoS policies.

| ☐ A 500010 | Tracking-123 | Quarter | February 1, 2021 |
|------------|--------------|---------|------------------|
| A-S00021 | Track123 | Annual | July 1, 2022 |

Contact NetApp support for more information on these caution and warning messages.

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